USER MANUAL

Elo Touch Solutions
14in E-Series for Android ™
ESY14I2A



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Revise Note

REV	Date	Change list
A	OCT, 2026	Initial Release, per CA-00002549

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Introduction

Precautions

- Follow all warnings, precautions and maintenance as recommended in this user manual to maximize the life of your unit and prevent risks to user safety.
- WARNING*This Product is not intended for use by children. This product is not suitable for use in locations where children are likely to be present.

Product Description

Your new 14in E-Series Interactive Signage system combines reliable performance from Elo with the latest developments in touchscreen technology and display design. This combination of features creates a natural flow of information between a user and the 14in E-Series system. This product is available in 4 versions:

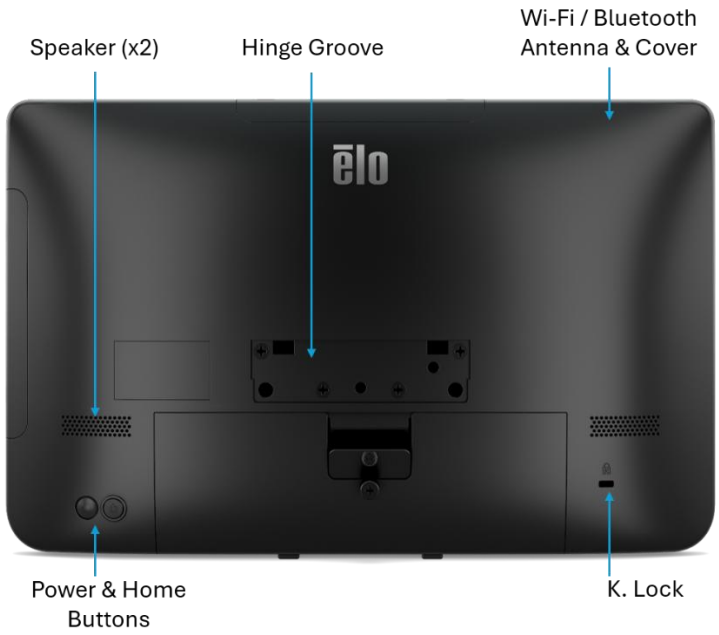
Models	Elo PN	Description
	E579366	14" Head + POS Stand
	E579570	14" Head + POS Stand + 10" CFD
	E338246	14" Head + POS Stand + 10" CFD with NFC
	E221903	14" Head + VESA mount plate

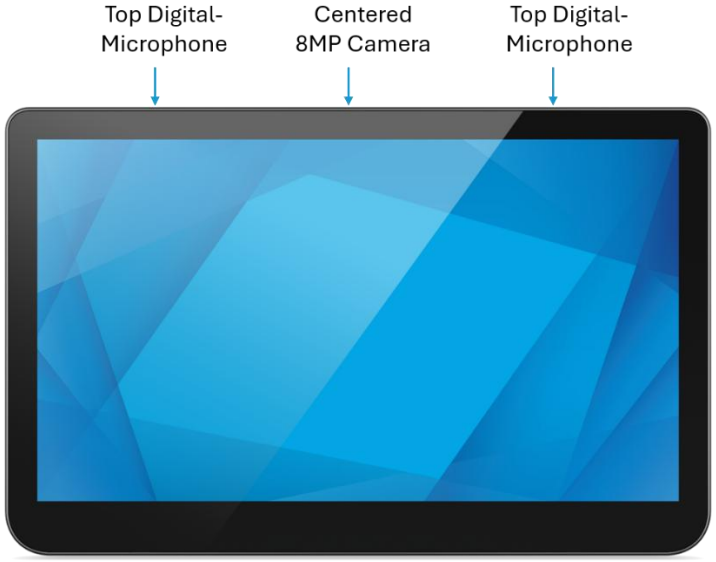
Overview – Specifications

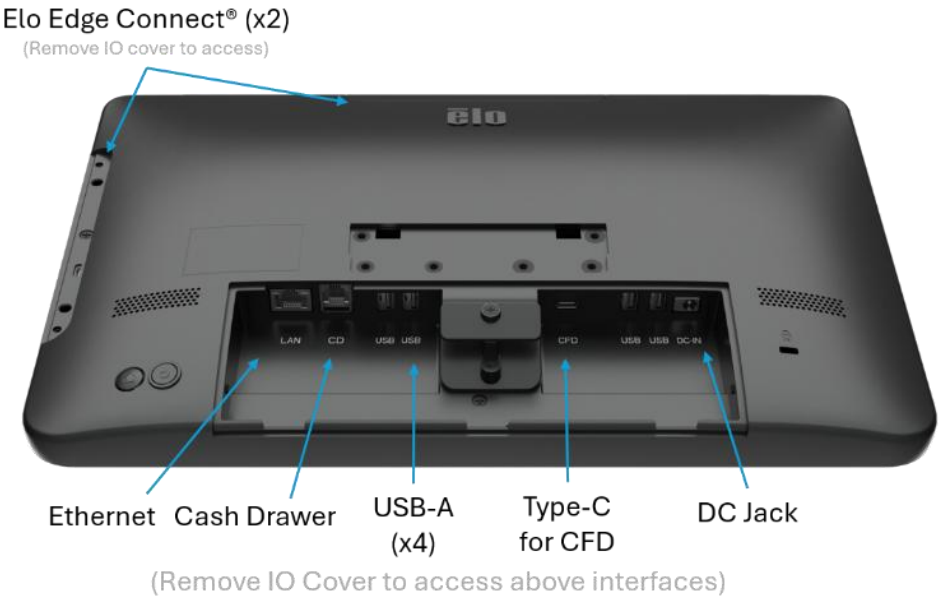
Feature	Specification
Operating System	Android™ 14
Processor	Qualcomm QCS6490
Memory	8GB
Internal Storage	64GB
Main Display	14" diagonal, Active matrix TFT LCD (LED) – 1920 x 1080
Aspect Ratio	16:9
Touch Screen	Capacitive touch; up to 10 touches
Camera	8MP - 3264*2448, Auto Focus
Wi-Fi + Bluetooth	IEEE 802.11a/b/g/n/ac/ax + Bluetooth 5.2 with BLE
Microphone	2x Digital Microphones
Speaker	2x 2W
USB Port and Video Port	2x micro USB (1) ports 4x USB 3.0 Type A (900mA) 1x Type-C (Power Delivery (2) and Video out (3)) (1) Support for 1.2A on one port and 500mA for the remaining port (2) Power Delivery 15W default (5V/3A); also supports 9V/3A, 15V/1.8A, 20V/1.35A (3) Support up to 4k30 DP Alt. Mode (with USB 2.0 high speed when DP alt).
Cash drawer	1x RJ12 Cash Drawer
Ethernet	1x RJ45 100Mbps/1000Mbps
Temperature	Operating: 0°C to 40°C (32°F to 104°F) Storage: -20°C to 50°C (-4°F to 122°F)
Humidity	Operating: 20% to 80% Storage: 10% to 90%
Customer-Facing Display	Display: 10.1" TouchPro® PCAP (Resolution 1024x600) Connectivity: Single USB Type-C cable solution (15W power input via USB Type-C: 5V/3A, 9V/1.7A, 12V/1.3A, 15V/1A, 20V/0.75A; DisplayPort video + USB data) Options: Built-in NFC
NFC (Optional in CFD)	**Operating Frequency: 13.56 MHz,** **Supported:** ISO 14443 Type A and B, ISO 15693 cards Mifare Desfire FeliCa NFC Forum tags

E-Series14" Head

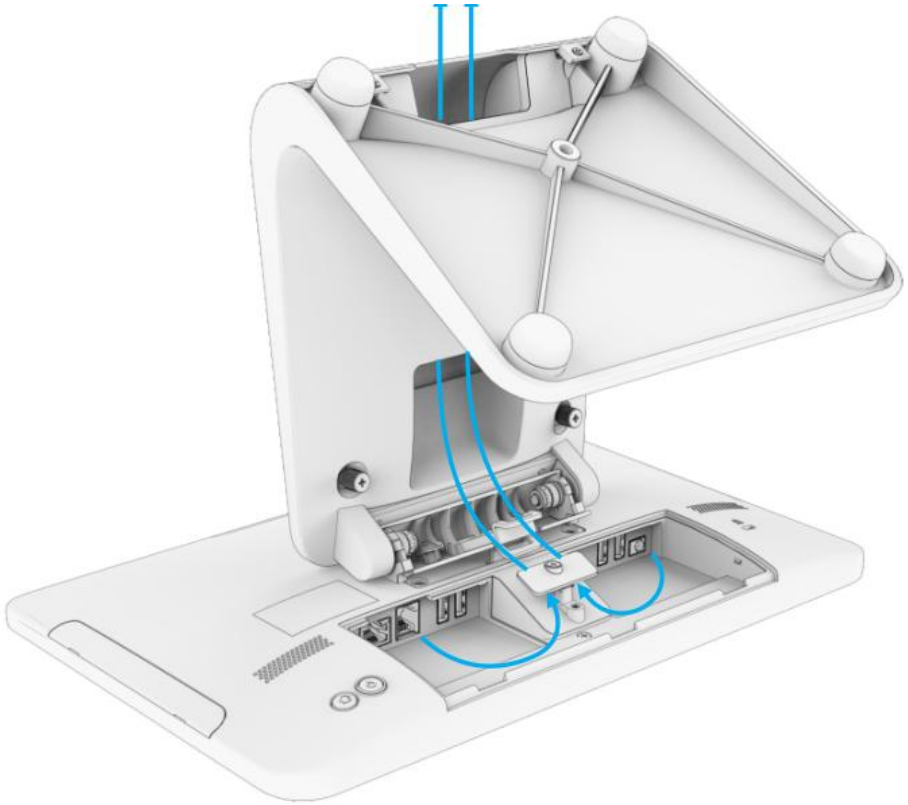
Feature Locations







E-Series Stand assembly



E-Series Stand

E579366 ESY14I2-2UWA-0-8G-6E-A14-GMS-BK-POS

14" Head + POS Stand

Verify that the box contains:

- Elo 14in E-Series
- E-Series POS stand with Cover
- 65W Power Brick (19V/3A)
- North American Power Cable
- European Power Cable
- Quick Install Guide
- Screws for cable cover door





E-Series Stand with CFD

E579570 ESY14I2-2UWA-0-8G-6E-A14-GMS-BK-CFD

14" Head + POS Stand + 10" CFD

Verify that the box contains:

- Elo 14in E-Series
- Elo E-series 10" CFD
- E-Series POS stand
- 65W Power Brick (19V/3A)
- North American Power Cable
- European Power Cable
- Quick Install Guide
- Screws for cable cover door





E-Series Stand with CFD (NFC)

E338246 ESY14I2-2UWA-0-8G-6E-A14-GMS-BK-CFD-NFC

14" Head + POS Stand + 10" CFD with NFC

Verify that the box contains:

- Elo 14in E-Series
- Elo E-series 10" CFD with NFC
- E-Series POS stand
- 65W Power Brick (19V/3A)
- North American Power Cable
- European Power Cable
- Quick Install Guide
- Screws for cable cover door





E-Series with VESA Mount Plate

E221903 ESY14I2-2UWA-0-8G-6E-A14-GMS-BK

14" Head + VESA mount plate (E175413)

Verify that the box contains:

- Elo 14in E-Series
- 65W Power Brick (19V/3A)
- North American Power Cable
- European Power Cable
- Quick Install Guide
- Screws for cable cover door
- VESA mount plate (E175413)



Optional E-Series Wedge CFD kit

E338432 ELO-KIT-ESERIES-CFD

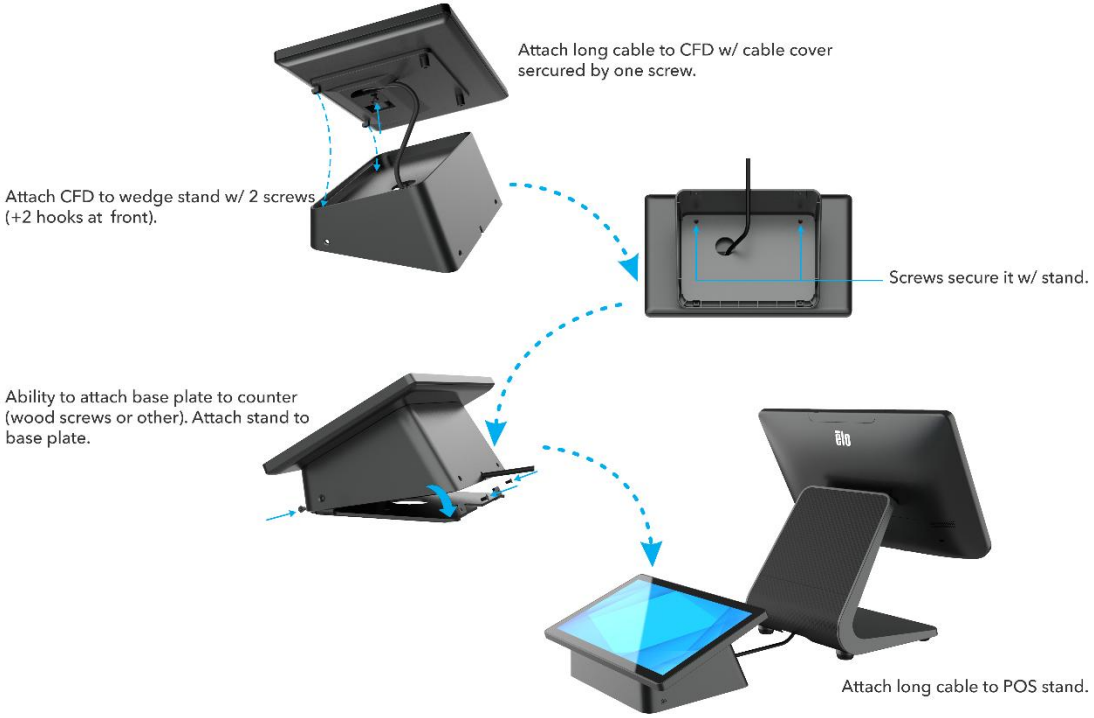


Wedge Stand + 10" CFD

Verify that the box contains:

- Quick Install Guide
- CFD on Wedge Stand - E338432

Type-C cable connection setup between Wedge 10" CFD and Elo 14in E-Series Head.
Power Rating: 15W via USB Type-C (5V/3A, 9V/1.7A, 12V/1.3A, 15V/1A, 20V/0.75A)



Optional E-Series Wedge CFD kit with NFC

E338628 ELO-KIT-ESERIES-CFD-NFC

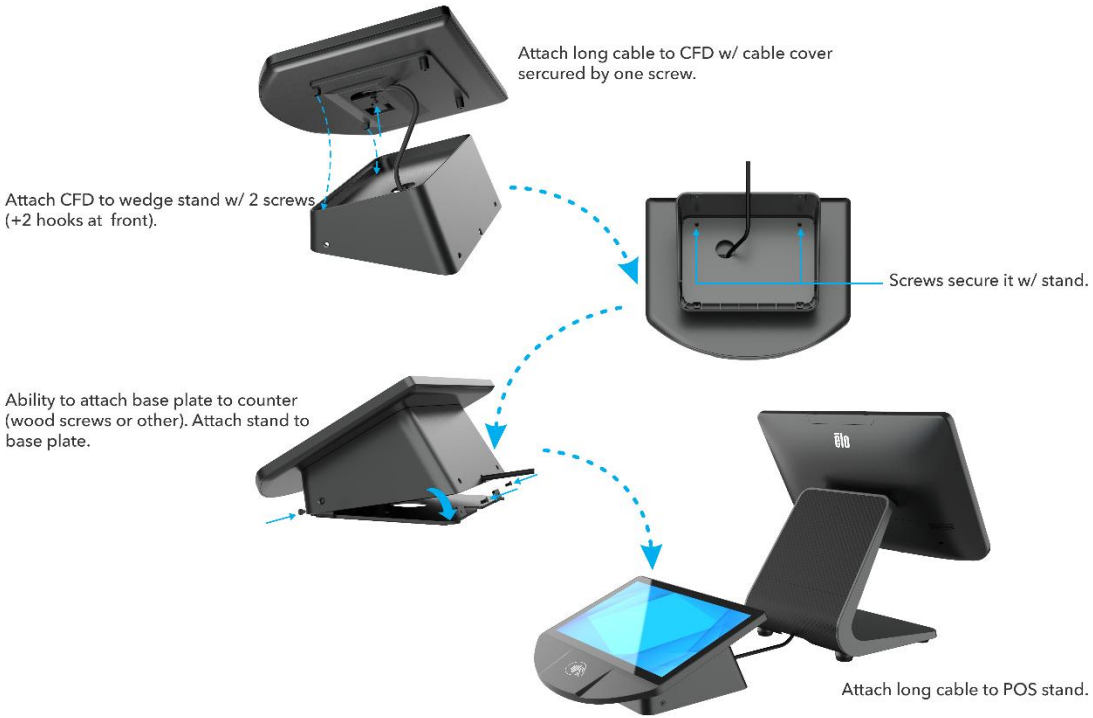


Wedge Stand + 10" CFD with NFC

Verify that the box contains:

- Quick Install Guide
- CFD on Wedge Stand with NFC - E338628

Type-C cable connection setup between Wedge 10" CFD with NFC and Elo 14in E-Series Head.
Power Rating: 15W via USB Type-C (5V/3A, 9V/1.7A, 12V/1.3A, 15V/1A, 20V/0.75A)



Getting Started

Unpacking and Installation

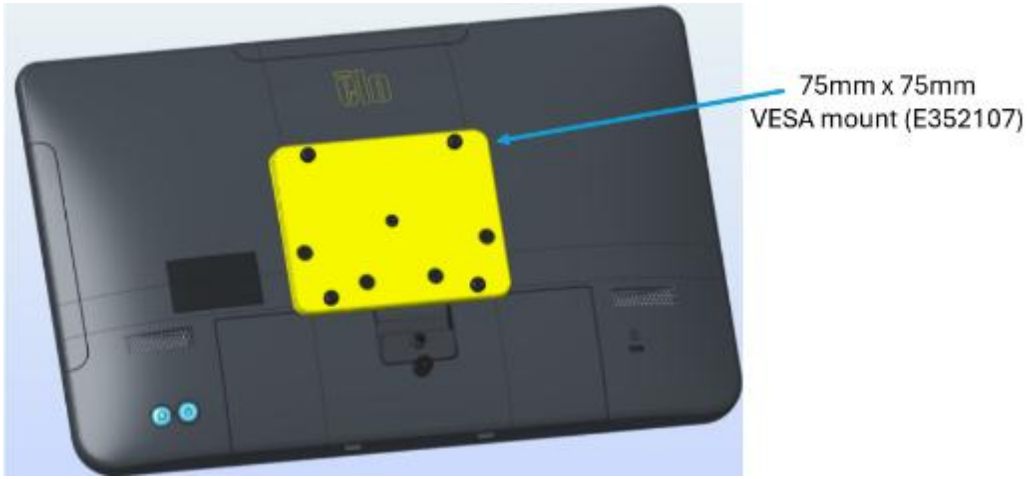
- Verify all the box contains listed in Section 1.
- Remove all protective materials from the device.
- Inspect the device for damage.
- Report immediately if the system has been damaged and/or missing items as listed above.
- Follow Quick Install Guide for installation
- Attach Ethernet Cable and USB peripherals
- Plug in 65-Watt Power Brick to wall socket

Important

For Stand CFD and Wedge CFD models, connect the Type-C cable before starting the system. Hot-plugging the CFD cable while the system is powered on is not supported and may cause the NFC function to operate incorrectly.

Mounting

The Elo 14in E-Series has 75mm through-hole mounting pattern with E175413 VESA plate. The mounting holes on the rear side are thread for use with four M4x6 pan-head screws. 4 pcs pan-head screws are attached in accessory for application with mounting bracket (thickness Max. 3mm)



Powering the System

Power Button

Note: As soon as power is applied to the system, the device will boot up.
Do not touch the screen during the system boot up.

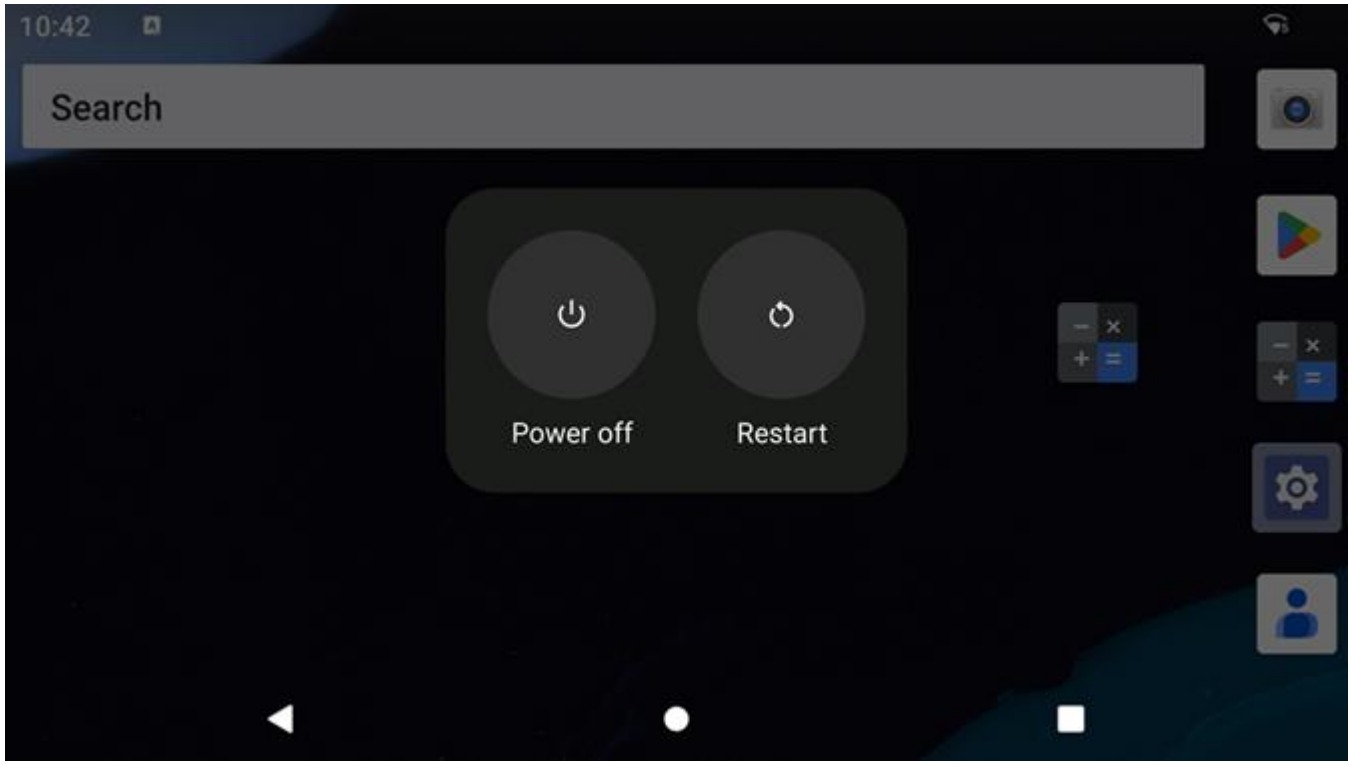
- To turn ON the system, press power button for 500 milliseconds.
- To shut down or restart, press the power button once and select the option from the on-screen menu.
- To force the system to restart, press and hold the power button for 12 seconds.
- To bring the system out of sleep/standby mode, either press the power button once or touch the screen.

Power LED Status

POWER LED STATUS	DESCRIPTION
OFF	OFF
Solid White	Power ON
Solid Orange	Power OFF
Blinking White	Idle Mode

Power / Function Buttons Features and Gestures

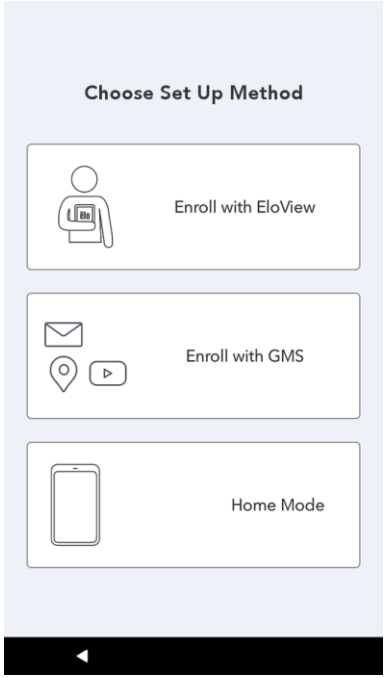
Power button On-Screen display menu
When the power button is pressed, a pop-up screen menu will appear.



Out of Box Experience (OOBE)

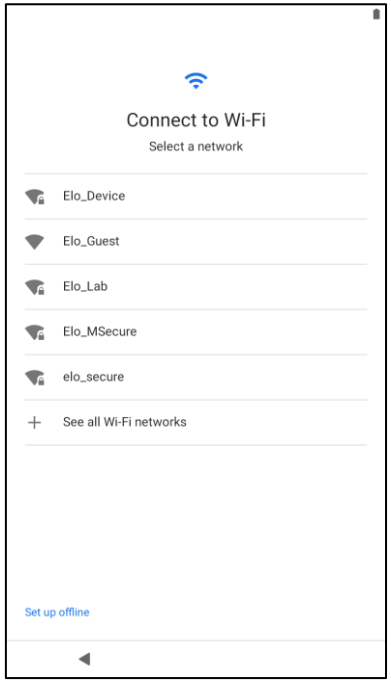
Step 1:

- Choose the following set up method.



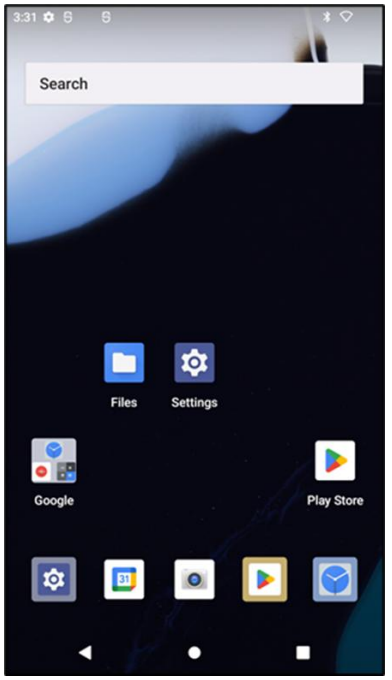
Step 2:

- Follow on-screen instructions to complete the setup.
- To enroll with EloView® you must connect to Wi-



Step 3:

- Go to Page 22-23 for EloView® Home (screen locked at default).
- Go to Page 24-28 for GMS and Android Home.

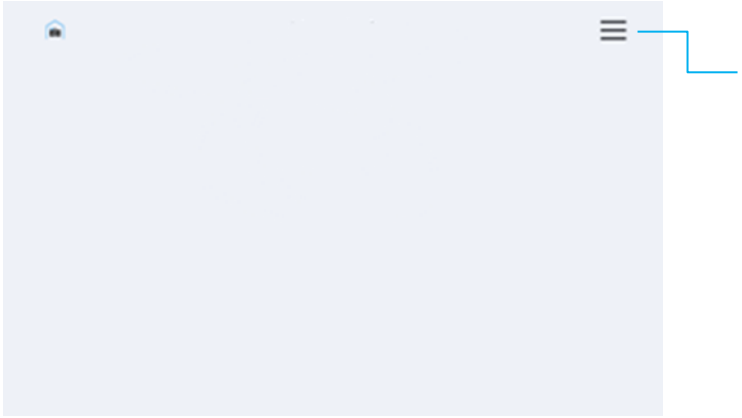


Elo Home APK Home Screen – Enroll with Eloview

Refer to ELOVIEW SUPPORT PAGE on www.elotouch.com for Eloview information

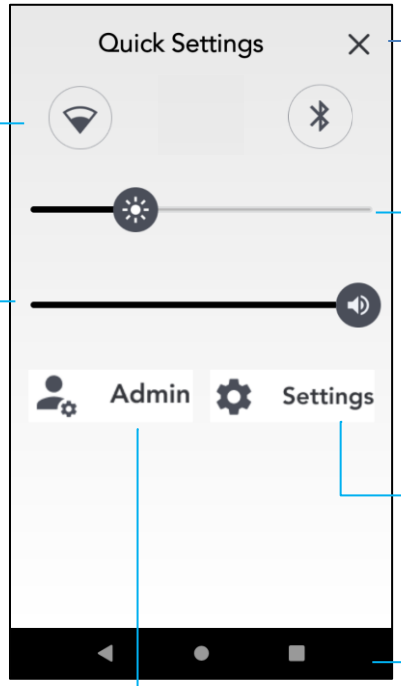
The Elo Home APK Home Screen is the starting point for navigating the device. You can place your favorite apps and widgets here.

Note: The images below may appear different from the actual device.



Elo Home APK Quick Settings

To access the Quick Settings, tap ☰ 3 lines from the menu from Elo Home APK Home Screen. Located on the upper right side.



Settings:
- Wi-Fi
- Bluetooth
  - Tap an Icon once to enable or disable.
  - Press and hold an Icon to access the settings.

Exit

Brightness
- Move the slider bar left or right to adjust the brightness level.

Volume
- Move slide bar Left or Right to adjust the volume.

Shortcut to System Settings

Navigation Bar*
*if enabled in Eloview

Admin Settings

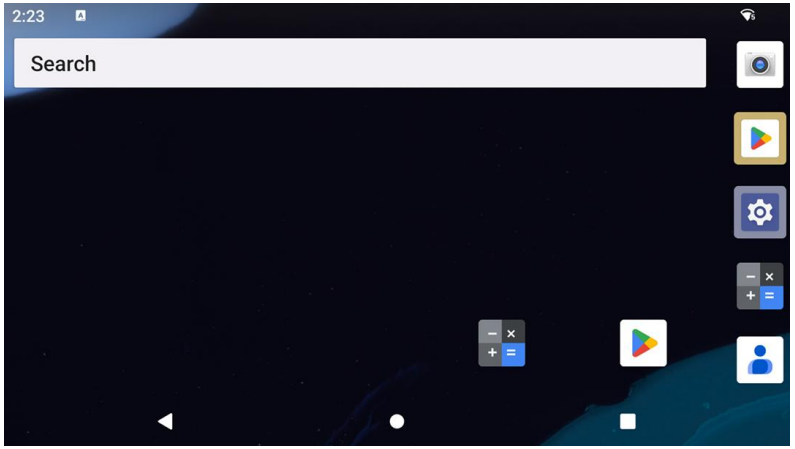
Screen Lock and Home Screens – GMS

Note: The images below may appear different from the actual computer.

Lock Screen



Home Screen



Home Screen is the starting point for navigating the E-Series device. You can place your favorite apps and widgets here.

- To unlock the screen to **Home Screen,** swipe up on the **Lock Screen**.

Note: The default security is Swipe. Refer to the Security settings section in this manual for advanced settings.

- To Lock the screen, press the power button once.

Navigation Bar

Recent App - Return to the previous page.

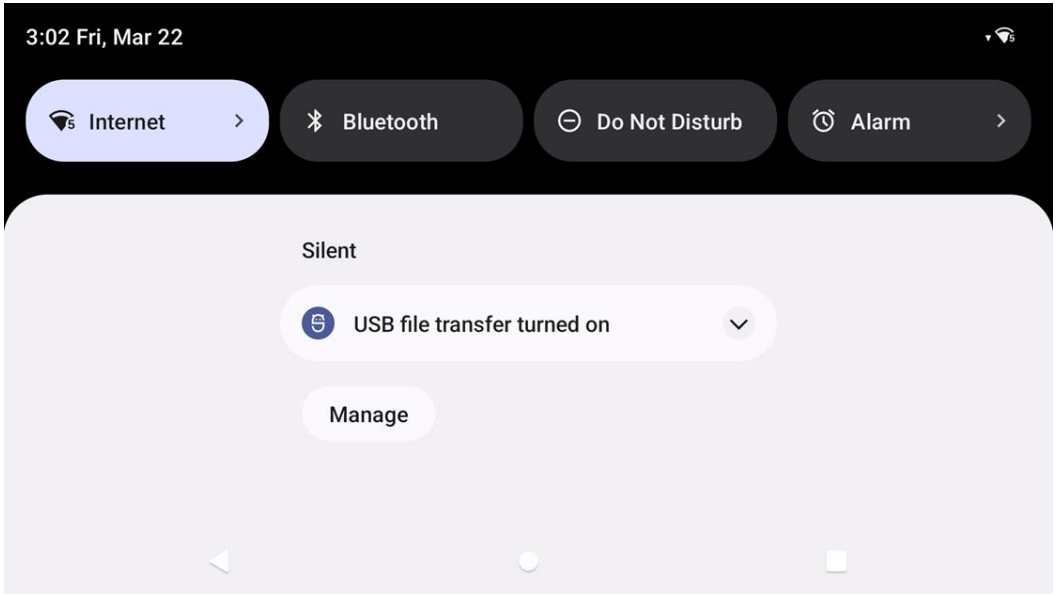
Home - Return to the home screen.

Back - Switch between recently used apps.

Notification Panel

The notification panel allows for quick access to setting shortcuts and notification alerts.

Note: The images below may appear different from the actual device.



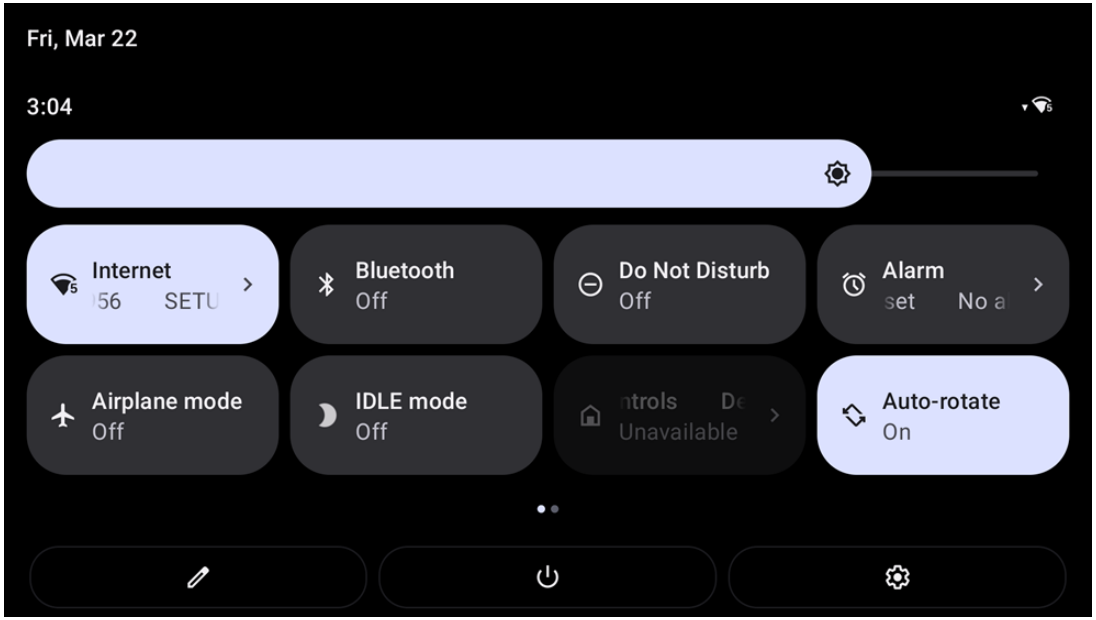
To open the Notification Panel

- From the **Home Screen,** swipe down from the top of the touch screen.
- To clear a single notification alert, drag the notification all the way to the left or right.
- To clear all notification alerts, tap "**Clear**".
- To customize notification alerts, drag the notification halfway to the left or right then tap setting.
- To exit, tap the **Navigation Bar** feature or swipe up the notification alert menu.

Quick Access Panel

Access Panel allows for quick access frequently used settings, Brightness, and a shortcut to System Settings.

Note: The images below may appear different from the actual computer.



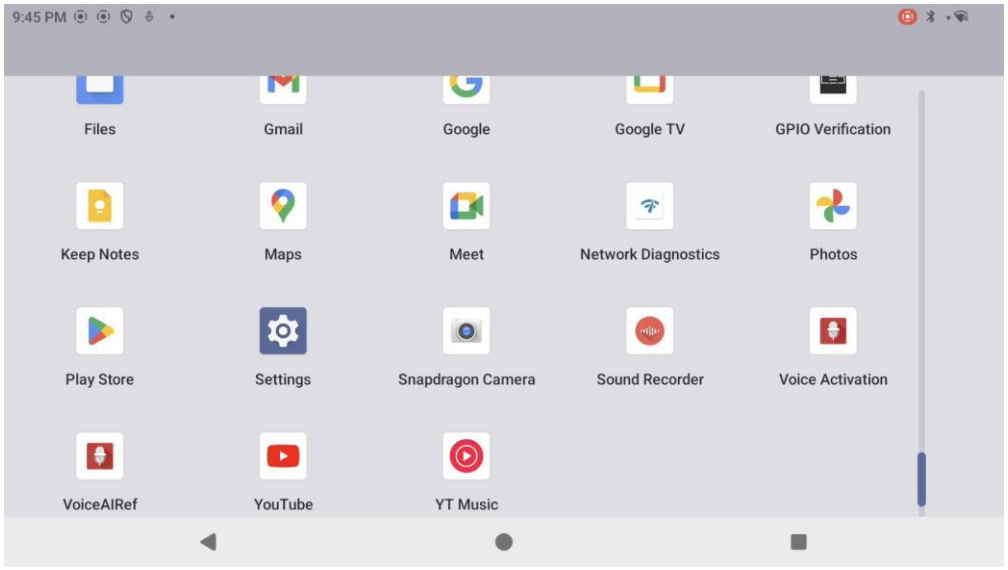
To open the Full Quick Access Panel

- From the **Lock Screen**, swipe down from top of the touch screen once.
- From the **Home Screen**, swipe down with two fingers from top of the touch screen.
- If the Notification Panel is open swipe down from the **Quick Settings bar**.
- For additional shortcut Icon's swipe screen from right to left.
- Tap Navigation Bar to exit.

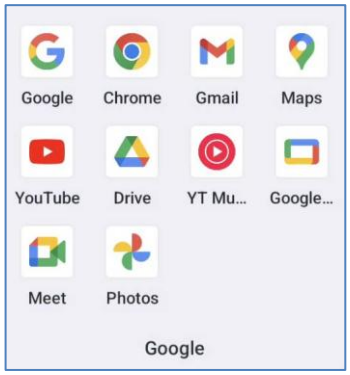
Application Drawer & Google Application

The application drawer is a menu containing all of the applications installed on the device including System Settings. This is different from the Home Screen, as it contains every app installed and cannot be customized.

Note: The images below may appear different from the actual computer.



Google Application

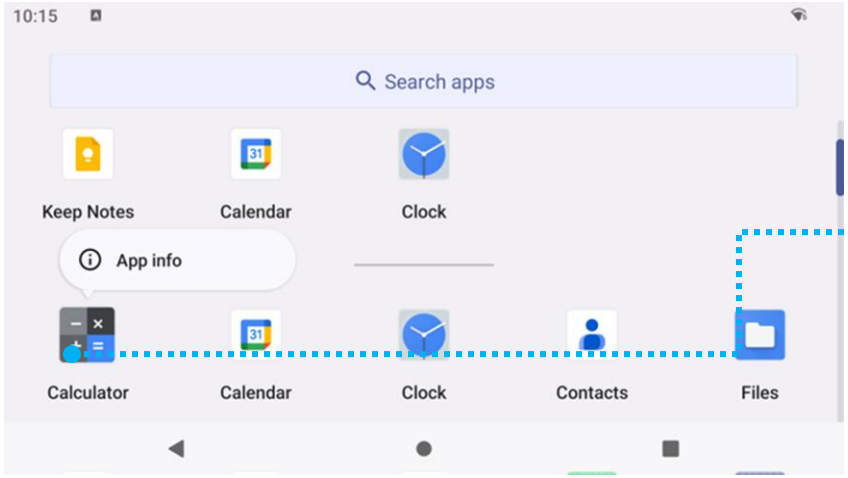


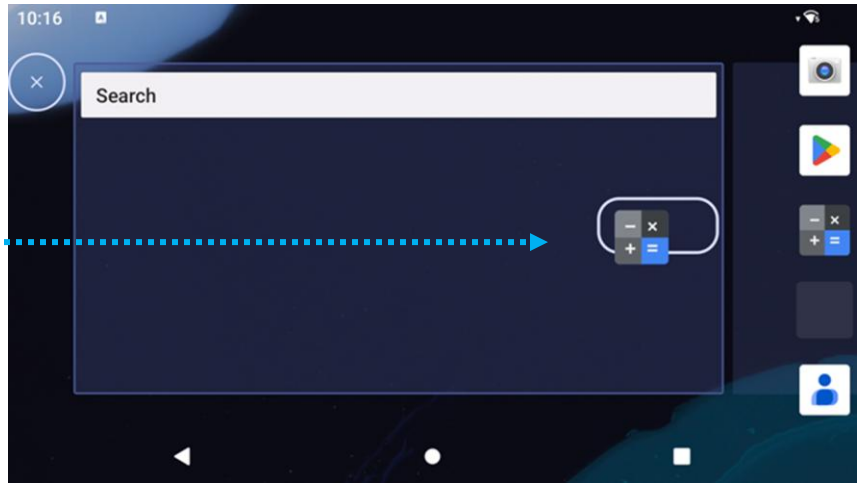
To open the Application Drawer (Manager)

- Swipe up the Navigation Bar from the Home screen.
- To open an application, tap once.
- To exit from the **Application Drawer**, tap the Navigation Bar or swipe down.

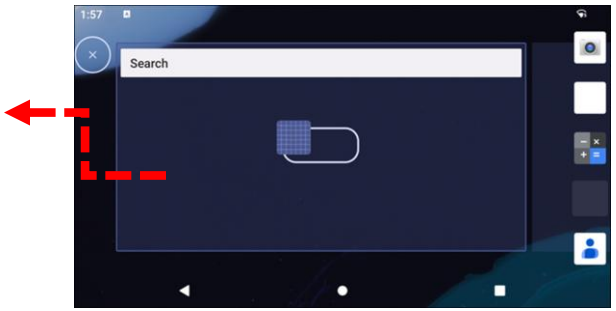
Customize and add a shortcut to the Home Screen.
Note: The images below may appear different from the actual computer.

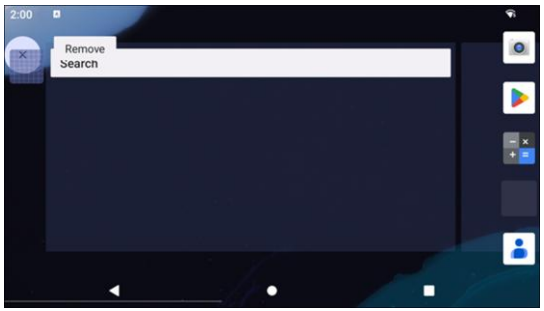
- From the **Application drawer**, press and hold an app or (Icon) then drag the Icon to move the app to the **Home Screen**.
- Drag the Icon into new location and release.





- To cancel, drag the icon to "**X Cancel**".
- To remove a shortcut Icon from home screen, press and hold the Icon then drag the Icon to "**X Remove**".
- To uninstall an app, press and hold then drag the icon to "**Uninstall**".





System Settings



The System Settings menu allows you to control most aspects of your device - everything from establishing a new Wi-Fi or Bluetooth connection, to installing a third-party onscreen keyboard, to adjusting system sounds and screen brightness.

Network & Internet

The Network & Internet application allows you to access Wi-Fi, Airplane Mode, Mobile plan, Hotspot, Tethering and Advanced settings of Data Saver, VPN and DNS.

To set up Network and Internet, enter Settings → Network & Internet →

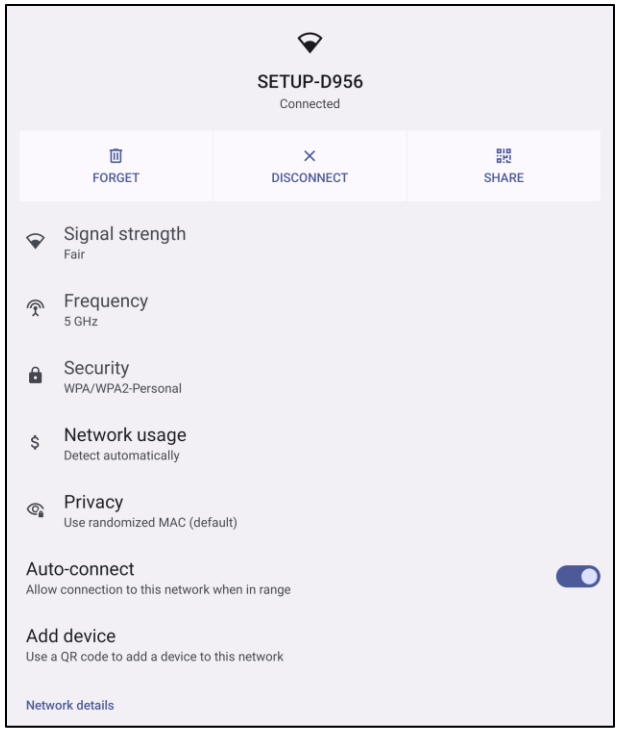
WLAN

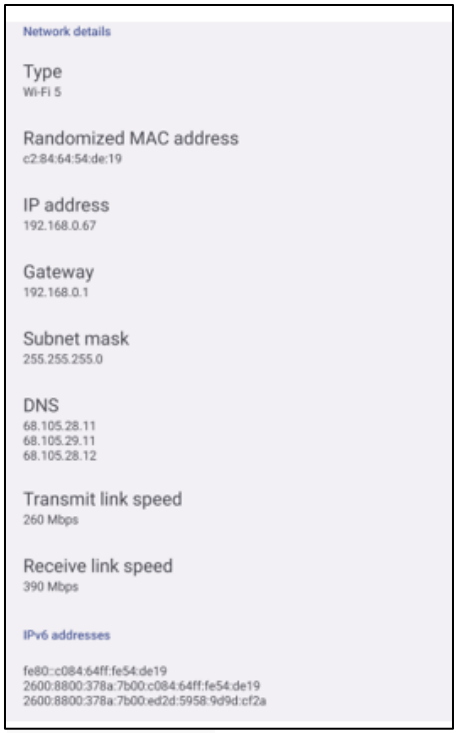
- Tap Internet.
- Tap **WLAN** to enable .
- From the list, select a wireless network.
- When prompted enter the network password.
- Tap Connect.



For additional Network detail information's (IP address, Security, Frequency and Advanced), tap setting of the network (e.g. SETUP_D956).

Joining Wi-Fi using QR code





- From the list of saved Wi-Fi scroll down and tap + Add network.
- Tap (QR code) icon to the right of Add network.
- Position the viewfinder over the QR code on another device.

Sharing Wi-Fi using QR code

- Tap setting of the connected device.
- Tap SHARE (Share) icon.

Enabling Dynamic Frequency Selection (DFS) channels

- From the Wi-fi settings page, select Wi-Fi preferences
- Select Advanced
- Enable or Disable the DFS selection option
- The following channels are supported:

Channel 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 144

Disconnecting a connected Wireless Network

- Tap setting of the connected device.
- Tap FORGET (FORGET) icon to disconnect.

Ethernet LAN (Gigabit)

Note: To connect the 14in E-Series to Ethernet, just connect the cable to the RJ45 Jack. When available, the 14in E-Series will automatically prioritize the ethernet connection. If the 14in E-Series does not, please follow the steps below.

- Place the E-Series into the Elo Home APK.
- Set Wi-Fi to disable.
  Go to Wi-Fi settings, tap **Use Wi-Fi** to disable .
- Tap Ethernet.
- Tap toggle switch to enable .

Airplane mode

This will disable all of the wireless transmission functions. Including cellular, Wi-Fi, and Bluetooth.

- To enable , tap **Airplane mode**.

Hotspot & tethering

Wi-Fi hotspot

This feature is for sharing Internet network connection with another device using Wi-Fi.

Note: The 14in E-Series must be connected to Wi-Fi. *See Network & Internet connection on this user manual*.

- Tap Hotspot and tethering.
- Tap Wi-Fi hotspot.
- Tap toggle switch to ON .
- Tap QR code.
- The QR code is for another device to scan the password for easy connect.
- To enter manually the password, tap **Hotspot password**.

USB tethering

This feature is for sharing Internet connection to another device using a USB cable.

Note: The USB cable must be connected first from 14in E-Series to another device or PC. *See Connected device → USB on this user*

manual.

- Tap Hotspot and tethering.
- Tap **USB tethering**, to enable .

Bluetooth tethering
This feature is for sharing internet network connection to another device using Bluetooth.
Note: The Bluetooth must be paired first from 14in E-Series to another device or PC. *See Connected devices → Bluetooth on this user manual.*

- Tap Hotspot and tethering.
- To enable , tap Bluetooth tethering.

Data Saver
This feature is for saving data if the internet network connection is on a metered device..
Note: The Bluetooth must be paired first from 14in E-Series to another device or PC. *See Connected devices → Bluetooth on this user manual.*

- Tap Data Saver
- To enable , tap **Use Data Saver**

Connected devices

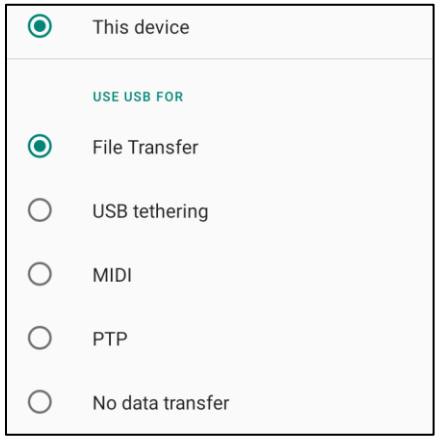
The Connected devices application allows you to pair Bluetooth devices, NFC, and USB (Tethering File transfer MDI and PTP)

To setup, enter Settings → Connected devices →

USB

Note: To activate the USB settings, connect the USB cable from the 14in E-Series to another device or PC. Once the 14in E-Series detects the external computer, it will become available in the USB preference settings.

- Tap USB.
- From USB Preferences under USE USB FOR choose and tap a feature to enable.



- **File transfer** – This will share 14in E-Series internal shared storage.
- **USB tethering** – This will share internet network connection.
- **MIDI** - Musical Instrument Digital Interface.
- **PTP** - Picture Transfer Protocol.
- **No data transfer** – (Default Setting) No data will be transferred even if the USB cable is connected.

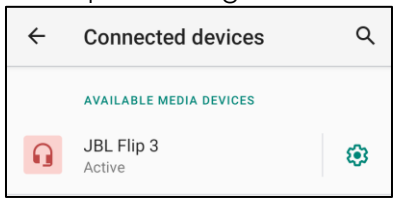
Bluetooth

Note: Make sure the BT device is on and is discoverable.

- Tap Connection preferences.
- Tap Bluetooth.
- Tap toggle switch to ON .
- Tap + Pair new device.
- From Available devices screen, tap a device to pair.
- When a pairing request message appears.
  - Verify the pairing number is the same.
  - If the pairing requests a PIN, enter the PIN.
- Tap **PAIR**, to connect.
- When the Bluetooth device is successfully connected to E-Series, the connection will show as Active or Connected.

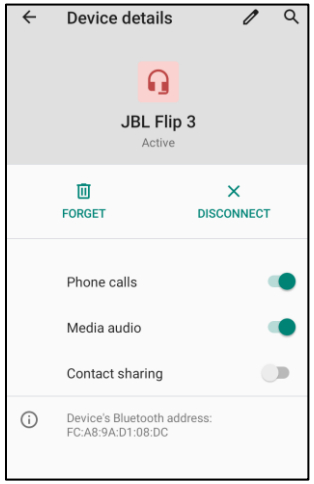
Unpair a paired Bluetooth Device

- Navigate back to 'Connected devices' screen, from **AVAILABLE MEDIA DEVICES** or **PREVIOUSLY CONNECTED DEVICES**.
- Tap ⚙ settings of the connected device (e.g. JBL Flip 3).



BT

- In the settings menu, it is possible to **DISCONNECT**, **FORGET** (to unpair the device) and to enable and disable Phone calls, Media audio and Contact sharing.



Cast

This allows to mirror the E-Seriesdisplay onto a wireless display device (e.g. Smart TV).

Note: Make sure the wireless display capable device and E-Series are on the same wireless network. *See Network & Internet connection on this user manual.*

- Tap Connection preferences.
- Tap Cast.
- Tap ⋮ 3-dots menu.
- Tap **Enable wireless display** to begin scanning for compatible displays.

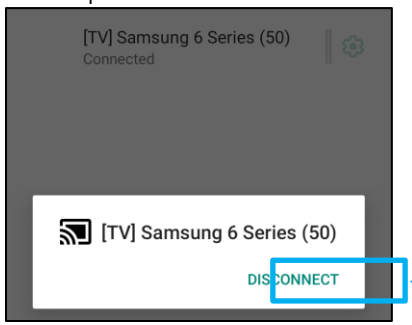


- From the list, tap a wireless display (e.g. TV). From the Wireless Display device (TV), if promoted tap **Allow**.

Disconnect and forget a connected wireless display

- To stop the device from casting, tap the connected wireless display (e.g. TV).

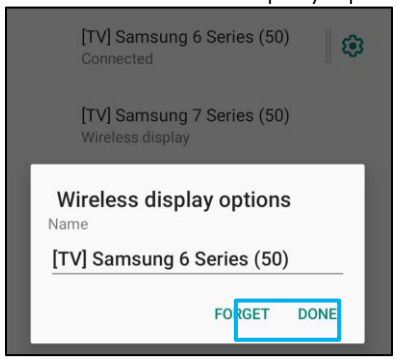
- Tap DISCONNECT.



Wi

To forget a device

- Tap setting of connected wireless display.
- From wireless display options screen, tap **FORGET**.



De

To stop scanning available wireless display to cast

- Tap 3-dots menu.
- Tap Enable wireless display to be unchecked



Printing

Note: Make sure E-Series and printer are connected to the same network.

- Tap Connection preferences.
- Tap Printing.
- Tap Default Print Service.
- Tap toggle switch to ON .
- Tap 3-dots menu.
- Tap Add printer.

To add a printer using Wi-Fi printer:

- Tap Wi-Fi direct printing to enable .
- If prompted, tap '**ALLOW ONLY WHILE USING THE APP**' to allow the device.
  - Tap **Wi-Fi Direct printers** to start searching for a Wi-Fi printer to add.
  - Tap the printer's name to connect.

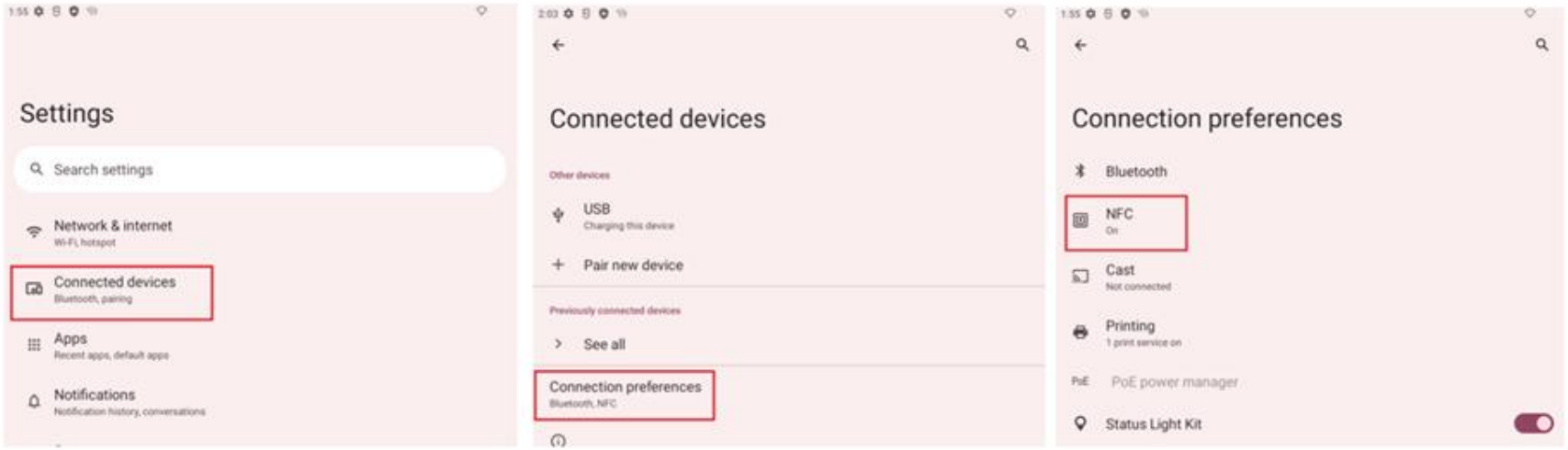
To add a printer entering IP address:

- Tap Add printer by IP address.
- Enter the printer's IP address.
-

Files received via Bluetooth
This menu will show a list of all the files that have been transferred via Bluetooth.

NFC

To enter the NFC setting, navigate to Android settings → Connected devices → Connection preferences → NFC



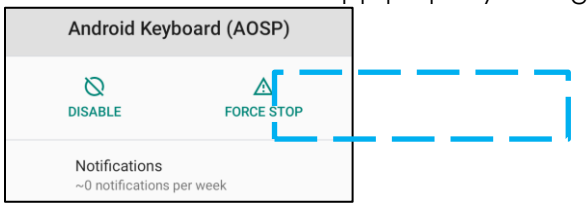
Apps & Notifications

App & Notification settings are to streamline app alerts by changing which apps send notifications and how the notifications alert you.

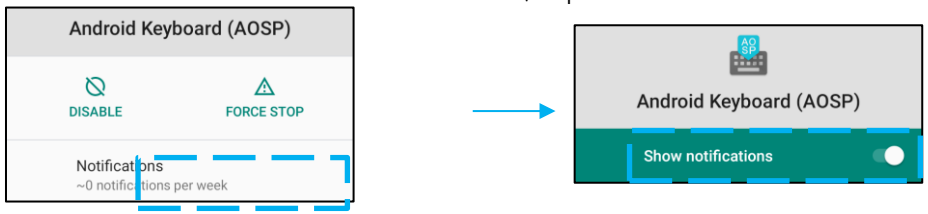
To manage App & Notification, enter Settings → App & Notification

Setting notifications

- In the Recently opened apps, tap **SEE ALL APPS** or **App info**.
- From App Info screen tap an App to set the notification (e.g. Keyboard).
  - In the App property settings you can also **DISABLE**, **ENABLE**, and **FORCE STOP** the app.



- To enable or disable notifications, tap **Notifications.** Then select **Show notifications**.



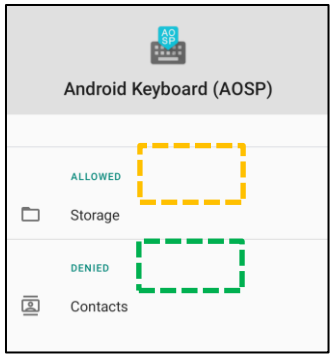
- To add a dot for unread notifications, tap **Advanced** then tap A**llow notification dot**.

Resetting app preferences
This will not lose any app data.

- Tap 3-dots menu from App Info screen.
- Tap Reset app preferences then tap RESET APP.

Setting Permission manager to an application

- To manage a preference's permissions to an app (e.g. **Keyboard**), tap **Permissions**.
- To allow a permission to an application, tap an app from **DENIED** menu.
- To deny a permission to an application, tap an app from **ALLOWED** menu.

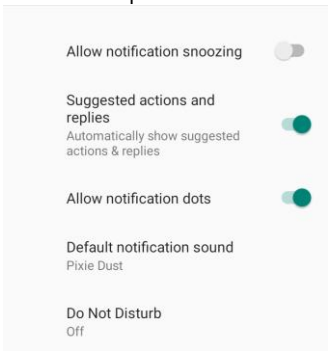


Setting notifications in the lock screen

- To set up notification in the lock screen from Apps and notification screen, tap **Notifications**.
- Tap **Notification on lock screen.** Then follow on-screen instruction on how notifications appear in the lock screen.

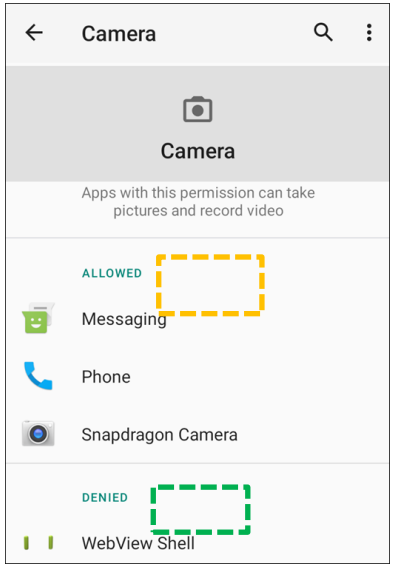
For additional settings

- Tap Advanced.
- Tap a feature to enable or disable.



Setting Permission manager on apps using storage, phone, and location

- To give permission to an app, tap **Permission manager** from **Apps and notifications** screen.
- In the menu of permission manager, tap an app to manage that app's permissions (**e.g. Camera**).
- From the camera properties, choose an app to manage.
- To allow a permission to an application, tap an app from **DENIED** menu.
- To deny a permission to an application, tap an app from **ALLOWED** menu.



Setting Emergency alerts

- Tap Advanced from the Apps and notifications screen.
- Tap Emergency alerts.
- From the menu of alerts, tap a feature (e.g. **AMBER alerts**) to enable or disable.
- For Sound and Vibration settings, tap **Vibration** to enable or disable under **Alert Preferences**.
- For Alert reminder settings, tap **Alert reminder sound**.

Storage

To manage Storage, enter Settings → Storage →

Internal Shared Storage

- To check the status of internal memory storage, tap **Internal Shared storage**.

Storage Manager

This feature is to help free up storage space, storage manager removes backed up photos and video from the device.

- To enable or disable , tap **Storage manager**.
- To make changes to set days on removing photos and videos, tap **Remove photos & Videos**.
  - Select from the options below.

Over 30 days old
Over 60 days old
Over 90 days old

- Tap **Back** to exit.

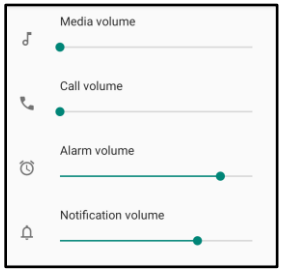
Sound

The sound application is to manage audio, vibration and Do not Disturb features.

To modify settings, enter Settings → Sound →

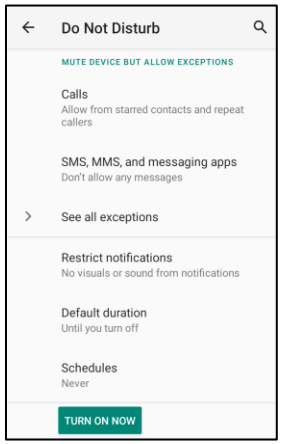
Volumes

- To decrease or increase the following sound volume, drag slider left or right.



Do not Disturb

- Tap Do not Disturb.
- Tap **TURN ON NOW**, to enable Do not Disturb,
  - To manage settings, tap a feature you wish to manage and follow on-screen instructions to complete the set up.

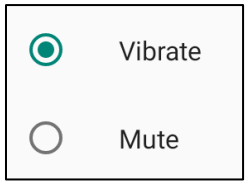


- To disable, tap TURN OFF NOW

Shortcut to Prevent Ringing

- Tap Shortcut to prevent ringing.
- Tap toggle switch to enable.

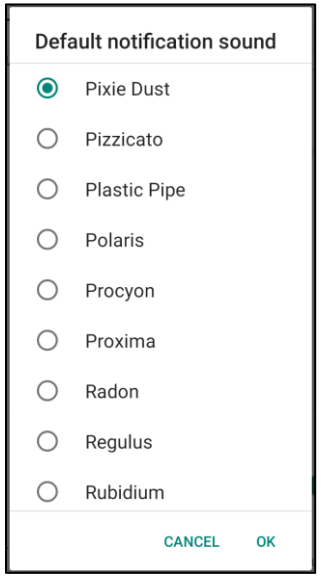
- Select from the following options.



  - To disable , tap toggle switch.

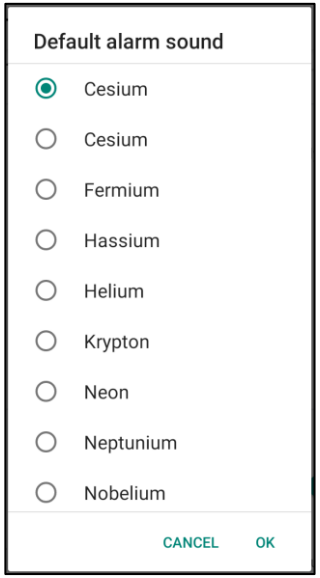
Default Notification Sound

- Tap Default notification sound.
- Select a sound from the list (e.g. Pixie Dust) and tap **OK** to save.



Default Alarm Sound

- Tap Default Alarm sound.
- Select an alarm sound from the list (e.g. Cesium) and tap **OK** to save.



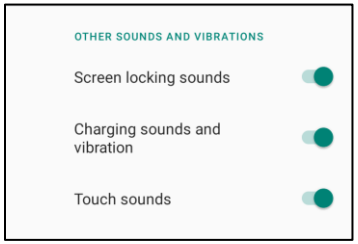
Audio Policy

- Select to audio output port.
- Default is Auto



Advanced

- To enable or disable on the following features below, tap a feature.



Display

The Display application manages the screen's display settings.

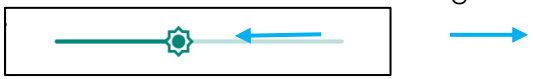
To modify Display settings, enter Settings →Display →

Auto Idle mode

- Tap **Auto idle mode** to enable or disable .
- When enabled, the backlight will turn off between the hours of 00:00 and 06:00 daily.

Brightness Level

- Tap Brightness level.
- Move the slider bar right or left to adjust the screen's brightness.



Dark theme

- To switch screen theme between dark (black color) or light (white color), enable or disable .

Night Light Feature

This feature will tint the screen to amber. This makes easier to look at the screen or read in dim light.

- Tap Night Light.
- Tap TURN ON NOW.
- To adjust intensity, move the slider bar right or left.



- To disable, tap **TURN OFF NOW**.

Customizing a time schedule

- Tap Schedule.
- Select Turn on at custom time.
  - Tap **Start time** to set the time (for example at 10:00PM).
    - Tap **OK** to execute.
  - Tap **Enter time** to set the time (for example at 6:00AM),
    - Tap **OK** to execute.

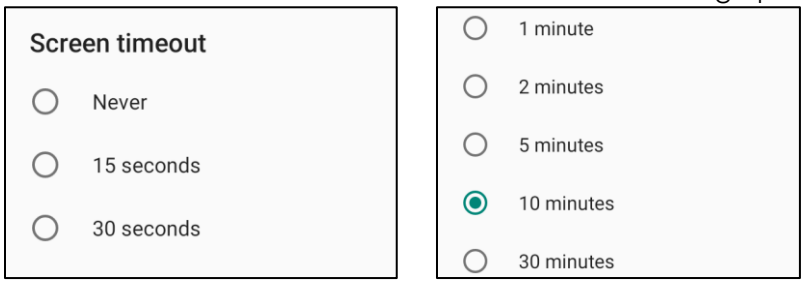
To disable the time schedule

- Tap Schedule.
- Tap **None**.

Other display controls

Screen timeout

- Tap Screen timeout.
- Select the time limit from the following option.



- Tap to save.

Auto-rotation screen

- Tap **Auto-rotation screen** to enable or disable.

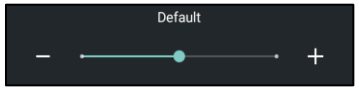
Font size

- Tap Font size.
- Move the slider bar left or right to adjust the text size.



Display size

- Tap Display size.
- Move the slider bar to left or right to adjust the screen size.

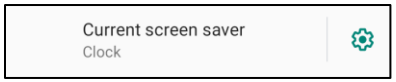


Screen saver

- Tap Screen saver.
- Tap **Current screen saver** to make changes to the current settings.



- Select a screen saver from Clock, Colors, Photo Frame, and Photo Table.
- For additional clock, Photo Frame, and Photo Table screen savers, tap setting.

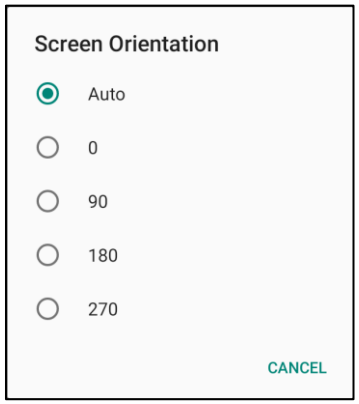


- To activate Screen saver, tap **START NOW**.



External Screen Orientation

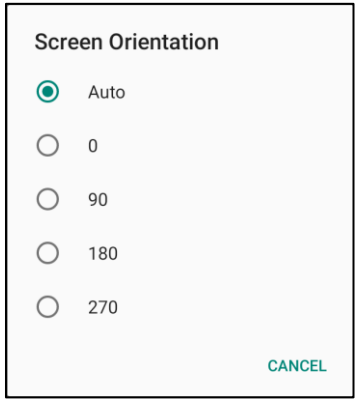
- Tap **External Screen Orientation** to change the orientation of the second screen.
- Select the orientation from the following option.



- Tap to save.

Screen Orientation

- Tap Screen Orientation.
- Select the orientation from the following option.



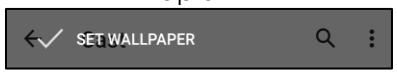
- Tap to save.

Screen Density

- Provides the ability to change between 160 MDPI or 240 HDPI

Wallpaper

- Tap Wallpaper.
- Select wallpaper from the following options.
  - Live Wallpapers
  - Snapdragon Gallery → Download – Picture – Screenshot
- Select an image or picture you want as wallpaper from the folders.
- Tap SET WALLPAPER.



Accessibility is a large on-screen menu to control the Elo E-Series device. You can control display, audio & on-screen text and more.

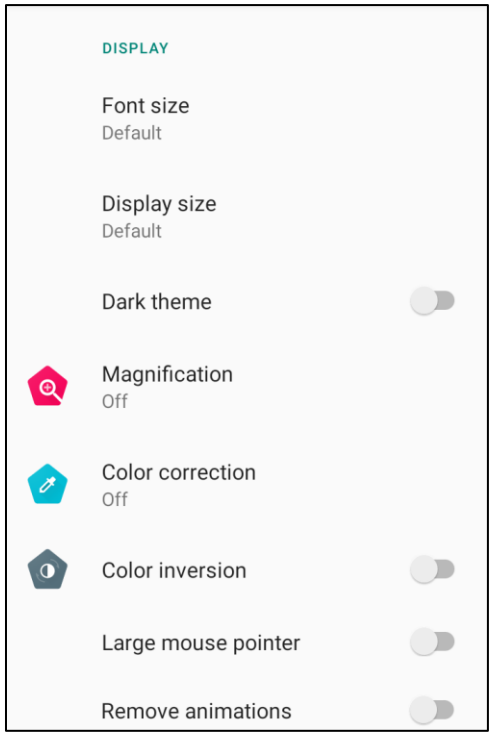
To modify settings, enter  Settings → Accessibility

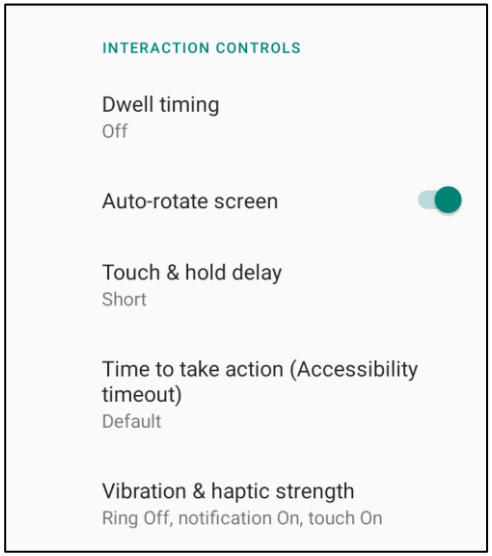
- From the menu, select a feature to change the setting.
- Select to Speak
  - If enabled, will speak the text word when it is clicked on.
- TalkBack
  - If enabled, will provide feedback to use the device without having to look at it.
- Text-to-speech output
  - Will convert text into speech.
  - There are also option to change the language, speech rate and pitch

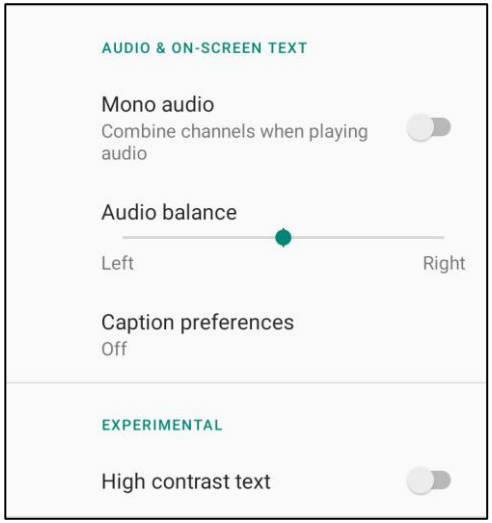
- To enable or disable , tap the feature.
- To adjust slide bar, drag slider right or left.



- For other settings, tap the feature and follow the on-screen instruction to complete the setup.







Security & Privacy

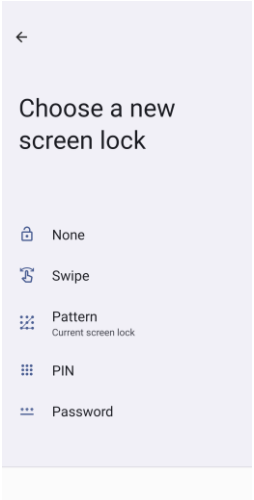
The security & privacy application is to manage App security, device lock and permissions.

App Security

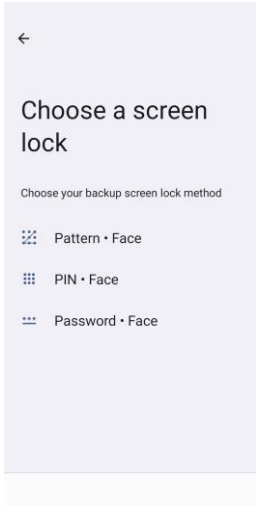
- Tap App Security.

Device Unlock

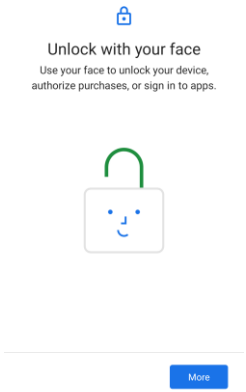
- Tap Device Unlock to manage screen lock, face unlock.
- Screen lock
- Choose a new screen lock



- Follow the instruction to set the screen lock
- Face Unlock
- Choose a screen lock



- Unlock your face



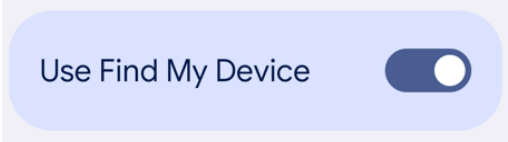
- Follow the instructions on the screen to set up Face Unlock

Account security

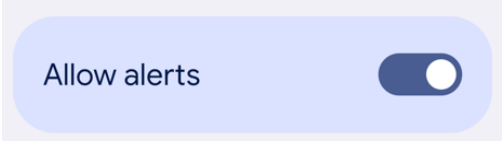
- Tap account security
- To set the security checkup and password checkup.

Device Finders

- Tap Device Finders
- To set **find my device**, to enable use Find My Device



- To set **Unknown tracker alerts**, to enable Allow alerts



System & updates

- Tap Systems & updates
- To set the system update and backup

Privacy

The Privacy application is to give you control over what permissions of applications can have.

Permission Manager

This is to grant permission of an App that uses storage, phone, and location etc.

- To manage permissions to an app, tap **Permission manager**.
- From the menu of permission manager, tap a permission type which you wish to manage (**e.g. Camera**).
- To change an app's permission, tap the app, then choose your permission settings
- To change the permission setting, tap it, then choose **Allow** or **Don't allow**.
- You may be able to choose

All the time: For location only. The app can use the permission at any time, even when you're not using the app.
Allow only while using the app: The app can use the permission only when you're using that app.
Ask every time: Every time you open the app, it'll ask to use the permission. It can use the permission until you're done with the app.
Don't allow: The app cannot use the permission, even when you're using the app.

Privacy dashboard

This shows which apps recently used permissions

Ads

Manage device data used to show your ads.

Data sharing updates for location

Review apps that changed the way they may share your location data

More security & privacy

Supports additional security and privacy settings like app pinning and notifications on lock screen.

Show passwords

This will display character briefly as you type a password.

To enable  and disable , tap **Show passwords**.

Lock screen

This will show all notification content in the lock screen.

To enable  and disable , tap **Lock screen**.

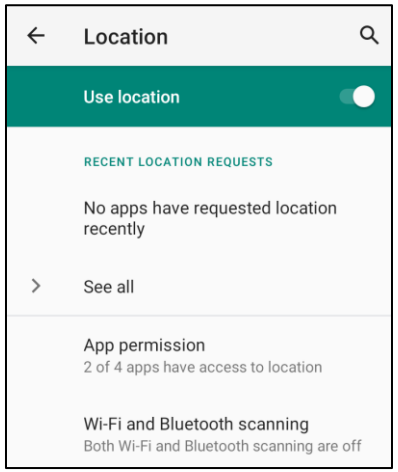
Autofill service from Google

This will allow the user to save passwords, credit cards and addresses in order to quickly fill out online forms.

Location

To modify Locations settings, enter Settings → Location

- Tap Location.
- To enable or disable, tap **Use location**



- For apps have requested location recently, **tap See all.**
- To update permission, tap **App permission**.
- To scan for Wi-Fi networks and Bluetooth, tap **Wi-Fi and Bluetooth scanning,**

Note: This feature allows apps and services to scan for Wi-fi networks and Bluetooth anytime. This can be used to improve location-based features and services.

Passwords & Accounts

To add an account, enter  Settings → Passwords & accounts

- To set up an account, tap **Account**.
- Tap + Add account.
- Enter an email account.
- Enter an Account type you want to add (**PERSONAL - POP3 or PERSONAL – IAMP**).
- Follow the on-screen instructions to complete the setup.

Digital Wellbeing & parental controls

- Digital Wellbeing and Parental controls are available here.

To modify settings, enter Settings → System →

Languages & input

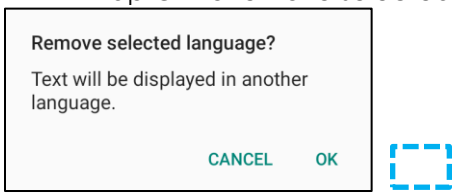
- To change language, tap **Languages & input**.
- Tap Language.
- Tap **+ Add a language**, then choose from the list of languages to add (e.g. Espanol).



- After choosing a language, tap 3-dots menu then tap **Remove**.
- To change a language e.g. from English to Espanol, tap English then tap .



- Tap **OK** to remove selected language.



Gestures

- Tap Gestures.

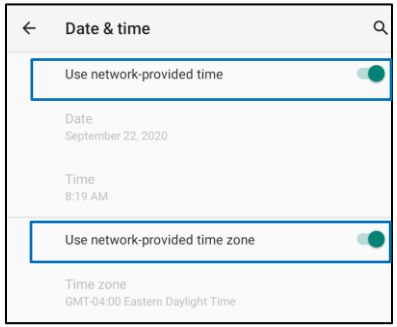
For camera gesture

- Tap Jump to camera.

- Tap **Jump to camera** to enable or disable .
  - ❖ When set to enable, pressing power button twice will activate, the digital camera.

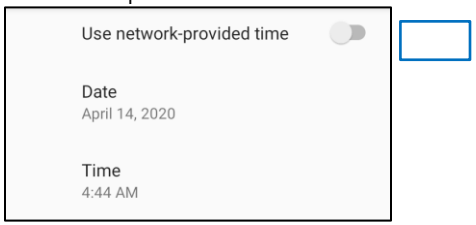
Date & Time

Note: The recommended setting for "**Date and Time**" is to use, "**USE network provided time**".
And for **Time zone** when is set to "**USE network provided zone**", you need a sim card to work.



For manual settings:

- Tap Date & Time.
- To set Date and Time manually, tap **Use network-provided time**.
- Tap **Date**.
- Tap **Time**.



- To set time zone, tap **network -provided time** and select your time zone.



- To set to 12 hours format, **tap Use locale default**.



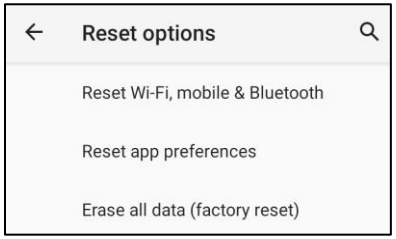
- To set 24 formants, tap **Use 24-hours format**.



Advanced

Reset options

- To select a following option to reset, tap Reset options.
- From the list, select an item to reset then tap to execute and follow on-screen instruction.



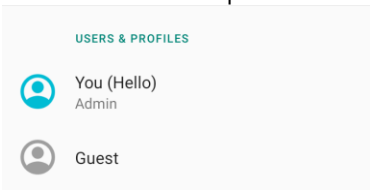
Multiple users

Tap Multiple users.

Tap toggle switch to  ON.

To switch users

- Tap a user or name from the following option.



To add user

Note: only admin can add users.

- Tap + Add user or profile.
- To set up apps and contents for the user, tap **User**.

Follow on-screen instructions to complete account set up.

- To set up restriction access to apps and content for the users, tap **Restricted profile**.

  Follow on-screen instructions to complete account set up.

To delete guest from the device

- Tap ⋮ 3-dot menu from **Multiple Users** screen.
- Tap **Delete Guest** from this device.

To rename Admin Profile info

- Tap admin
- Enter the name.
- Tap OK to save.

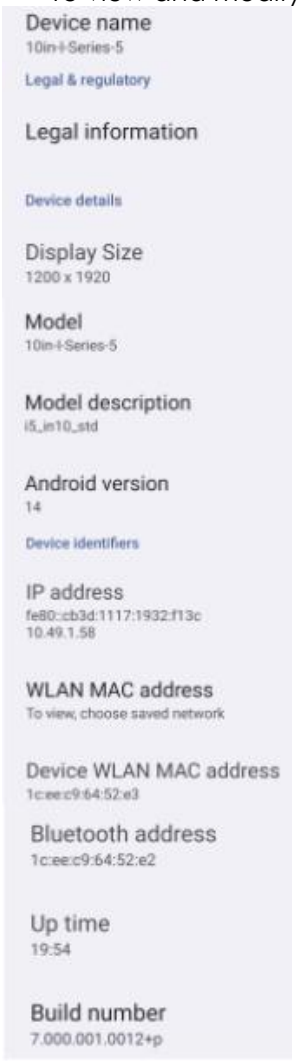
Developer (Accessing developer option menu)

- To access Developer option menu, go to **About tablet →Build number**.
- Tap Build number 7 times. When successfully done you will see the message "You are now a developer".
- Then go back to → **System** → **Advanced.**

About device

For viewing specific information of E-Series device.

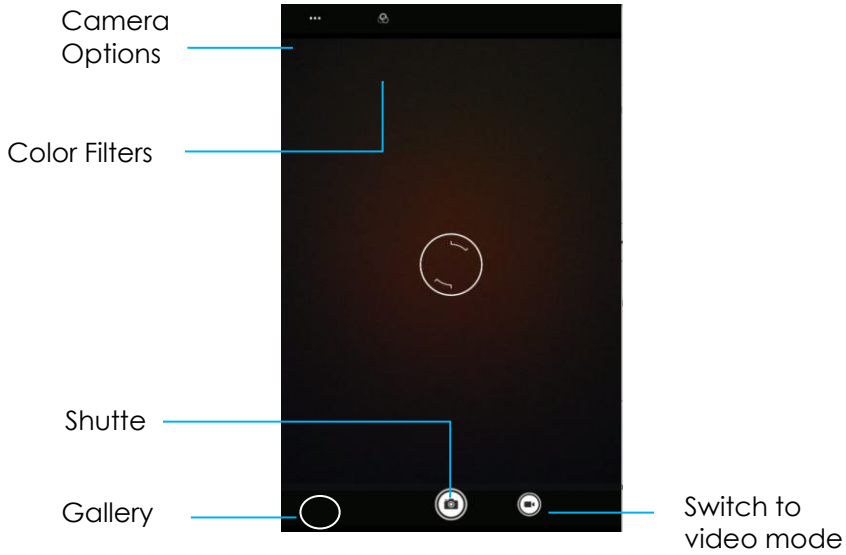
To view and modify settings, enter Settings → About tablet



Operational

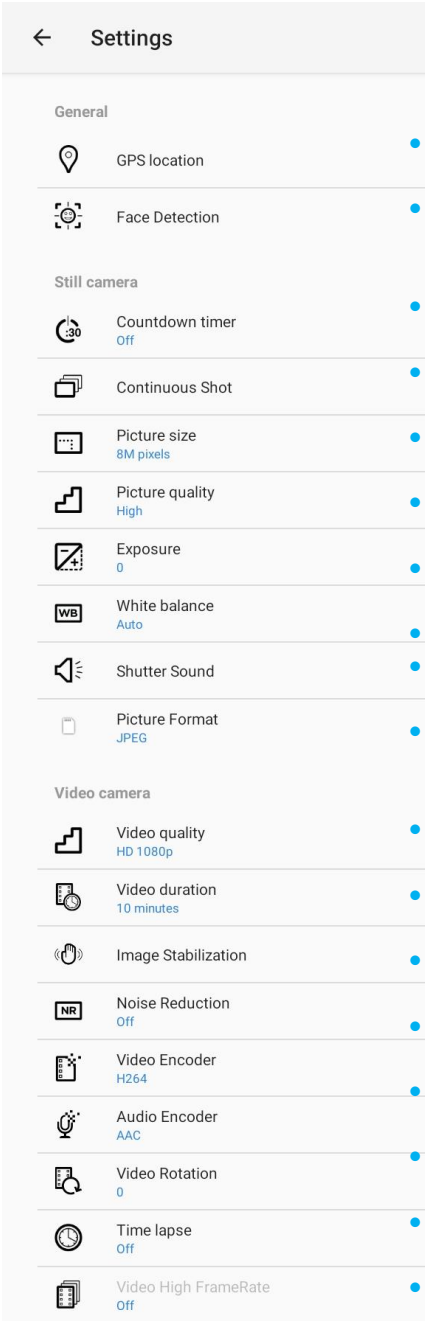
About Camera App (Snapdragon)

Camera Features



Switch - A switch between Camera to Video.
Camera Options - For selecting the best exposure settings to fit the type of scene being shot. That is, in addition to the amount of light in the scene. HDR mode can be enabled from here.
All other options available by clicking the gearhead icon are listed in the table below.
Shutter Release - For taking pictures.
Gallery – For viewing captured picture.

Advanced Settings



- GPS location will be saved
- Faces will be detected
- Count down timers supports Off, 2 seconds, 5 seconds and 10 seconds
- Will take continuous shots
- Allows the picture size to be changed.
- Allows user to select the output picture quality
- Ability to change the exposure
- Allows control of the white balance (Auto, Incandescent, Fluorescent, Daylight, Cloudy)
- Enable or disable the shutter sound
- Allows control of the picture format (JPEG or HEIF)
- Allows control of the video quality. (1080p is the native resolution)
- Allows control of how long a video will be taken
- Provide software image stabilization
- Reduces noise that is introduce when taking video.
- Allows control of the video encoder
- Allows control of the audio encoder
- Allows a time lapse at various intervals (up to 24 hours)
- Video high frame rate (FPS) can be enabled. (not available in time lapse mode)

Take a Picture and Record Video

- Tap Snapdragon camera app to access Digital camera.

- To change camera and video settings, see features.
- From the switch, located on bottom left side of the E-Series select one from the following options.


For Panorama, tap Panorama Icon.

- To take panoramic pictures, tap panorama shutter Icon.
- Slowly move the device across to take a panoramic picture.
- When finished, tap stop Icon.


For Video recording, tap Video Icon.

- To record videos, tap capture Icon.
- To mute and unmute sound while recording, tap microphone Icon.
- When finished recording, tap stop Icon


For camera, tap Camera Icon.

- To take pictures, tap shutter release Icon.
- To enable and disable shutter sound, go to advanced settings. See camera features.
- To zoom an object or scene place two fingers on the screen together, spreads them apart to zoom in and pinch to zoom out.
- To auto focus an object or scene, tap touch screen.
- To view pictures and play recorded videos, tap gallery.
- To play recorded video, tap play.

Take a Screenshot

For capturing an image of the screen. The device will automatically save the image in the File folder application.

- Press the power button and a pop-up screen menu will appear then tap screenshot.

File Application

The File Manager app helps to manage, delete, print, shares and transfer files between the mobile storage and a computer.

To access pictures, videos, screenshots, audios, downloads, and mobile internal / external storage, go to application drawer.

- Tap file application from the application drawer.
- Tap 3 lines menu and choose one of the following options.
- Tap Image Icon for pictures and screenshots.
  - Tap Camera folder for photos.
  - Tap Screenshots folder for screenshot images.
  - Tap Video for recorded videos.
  - Tap Camera folder.
  - Tap Audio for recorded audios.
  - Tap for Downloaded items.
  - Tap for mobile internal storage folders.
  - Tap for mobile external storage folders.

Delete Files

- To delete files from the folders above, press and hold an item or tap 3 dots menu to select all items in the folder.
- Tap to delete.
- Tap OK to confirm.

Copy and Move Files

- To copy or move files into new location press and hold an item from the folders above or tap 3 dots menu to select all items in the folder.
- Tap 3 dots menu again and choose “Copy to” or “Move to”.

- Tap  3 lines menu and choose from the following options where you want to move or copy the item.
- To create a new folder, tap 3 dots menu.
- Rename the folder.
- Tap Copy or Move to confirm.
- Print File
- Note: To print you must set a printer. See Settings → Connected device → Print.
- To print files from the folders above, tap an item once.
- Tap 3 dots menu and tap Print.

Share Files

Note: Make sure both device Bluetooth are paired. See Connected devices → Bluetooth on this user manual.

- To share files from the folders above, press and hold an item.
- tap  share Icon.
- To share via Bluetooth, tap  Bluetooth Icon.
- To share via Email, tap  email Icon
- For more options hold an item from the folders above.
- Tap 3 dots menu and choose from the following options and follow on-screen instructions.

G-Sensor

All

E-Series units are equipped with a g-sensor and will rotate the video based on the orientation of the device.

USB – C Settings

All E-Series device supports USB – C video, audio and touch via the USB- C cable.

To enable video output, enter the developer options and click on USB and DP configuration.

- Default mode is DP (4 lanes) & HS-USB (allows for video output and USB2.0 speeds)
- User can change to SS-USB only to allow for higher USB and Ethernet speeds. There is no video output in this mode.
- If the USB protocol is changed, please reset the E-Series Device.

About Debug Bridge (ADB) control

Elo E-Series supports debugging via Wi-Fi/Ethernet or using the USB cable.

Note: For USB debugging, use a USB Type A to Type A cable.

Set E-Series to (Developer)

- Enter  Settings → About tablet → Build Number.
- Tap Build Number 7 times to enter developer mode.
- Go back to the  Settings à System à Advanced and you will see "**Developer Options**".
- From Developer options on- screen display, enable the option called "**USB debugging**".

To connect via Wi-Fi

Ensure that your computer is online and not behind a firewall.

- Find the IP address (by going to  Settings → Network & Internet → Wi-Fi →Tap the active connection → Advanced→ IP Address.
- On your host computer, use the command ADB connect <IP address> to be able to perform ADB actions.

To connect via USB, perform the following steps

- Ensure the USB cable is not connected to the E-Series.
- From the settings, enter Developers Options
- Turn on the "Enable USB Debugging" option
- Plug USB cable (type A) side into the E-Series device and (type A) to host PC.
- In the host PC, input "ADB devices" to check if the Elo E-Series serial number shows up. If it is there, then you have connected successfully.

Factory Full Reset

A full factory reset should only performed if all other recovery methods have failed and all other troubleshooting options. Performing a full factory reset results in loss of data. This options will recover the original factory image state by erasing all data in the main storage on the Elo E-Series.

Note: Performing a factory reset on **bootloader menu**, if you added a Google Account to Elo E-Series make sure you have your Google credential (Username and password) associated with the Elo E-Series. If you don't have it you will not be able to use the device after reset. This is a security measure that prevents unauthorized user from using the device if they do a factory reset on bootloader menu.

To Reset

- Enter  Settings à System à Advanced à Reset Options.
- Tap Erase all data.
- Under Erase all data (factory reset), tap Erase all data .
- Under **Erase all data?,** tap Erase all data.
    - When successfully don, the device will auto reboot.

Optional Peripherals

Part Number	Description
E514304	65W Replacement Cable Kit
E134286	Elo Edge Connect TM Fingerprint Scanner
E673037	Elo Edge Connect TM RFID reader
E001002	Elo Edge Connect TM MSR
E644767	Elo Edge Connect TM Status Light
E393160	Elo Edge Connect TM 2D Barcode Scanner (SE2707)
E384627	Elo Edge Connect TM 2D Barcode Scanner (SE4720)
E245047	Elo Edge Connect TM 2D Barcode Scanner (SE4107)
E201494	Elo Edge Connect TM 2D Webcam
E894719	Elo Edge Connect TM Speaker
E338432	Wedge Stand + 10" CFD
E338628	Wedge Stand + 10" CFD with NFC:

Reading NFC Tag

To test the functionality of the NFC, set the NFC to enable, go to Android Setting → Connected Device → Connection preferences → NFC. Load a 3rd party NFC application e.g. Tag Writer.

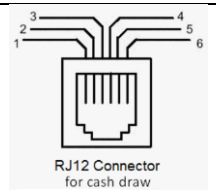
- To start reading NFC tag, open (TagWriter APK) or depending which application is installed
- Tap "Read Tags".
- When device is ready to read, place the card on the icon of NFC logo.
- When the NFC card is read by default a beep sound will turn ON and display the NFC content.
- There is a white, red and green indicator LED under the NFC logo, the white LED is on by default.
- The LED on NFC is implemented as a LED class device
- The different LED illumination can be controlled by EloView Peripheral SDK. Please visit DeveloperPortal (elotouch.com) to get more information.

RJ12 Cash Drawer Port

Elo E-Series14" Head provides an RJ12 jack which supports cash drawer controlling.

- The RJ12 port supports dual cash drawers with switchable 12V and 24V power output (1A peak).
- **Power Management**: Cash drawer support can be managed in the Android power management menu. Use the toggle switch to enable or disable power output to prevent overall system power shortages.
- **Pin definition:**

Pin#	Signal Name	Function	Note
1	GND	Cash Drawer Chassis Ground	Same as system ground
2	CD1#	Low Pulse to open 1st Cash Drawer	Active Low signal
3	CD Sense	Detect cash drawer position	Default*2: Open = High level (H) Closed = Low level (L)
4	CD Drive+	+24V / +12V switchable	Power for solenoid *3
5	CD2#	Low Pulse to open 2nd Cash Drawer	Active Low signal
6	CD COM	Cash Drawer Status common return. (GND)	Tied to GND



Section 5 - Technical Support and Maintenance

Technical Assistance

Technical Specifications

visit **www.elotouch.com/products**
for technical specifications for this device

Support

visit **www.elotouch.com/support** for technical support

Refer to last page for worldwide technical support phone numbers.

Elo E-Series Care and Handling

The following tips will help maintain optimal performance of your Elo E-Series:

- To prepare for cleaning the touchscreen, power down the device (if possible), or ensure your on-screen software can tolerate false touches while you clean.
- Do not get liquids inside the unit. Do not spray the Elo product directly. Instead, use wet wipes, a sprayed cloth or a dampened cloth with the excess moisture squeezed off.
- Select only non-abrasive cleaning wipes or cloths to avoid scratching touchscreens.
- Avoid highly concentrated alcohol (> 70%), non-diluted bleach or ammonia solutions, as these may cause discoloration.
- Wipe the surfaces with the appropriate wipes or cloths and approved cleaning products and allow them to dry.
- For additional cleaning methods, recommended cleaning and disinfectant solutions, please visit https://www.elotouch.com/support/technical-support/cleaning

Operating time and Panel Image Sticking

- Notice that this product's maximum continuous operating time is 20/7, please pay attention to the following instructions.

- What is Image Sticking? What Causes Image Sticking?

Image Persistence, image burn-in, and image sticking are terms used to describe LCD image retention. LCD image retention occurs when a fixed pattern is displayed over a prolonged period. The fixed pattern might cause a parasitic capacitance to build up within the LCD component, which inhibits the liquid crystal molecules from returning to their normal relaxed state.
All LCDs/CRTs and color plasma displays are susceptible to image retention, at varying degrees. Phosphor based display devices, such as CRTs and color plasma displays are most susceptible, and image retention on phosphor-based devices is often irreversible.
Transmissive devices, such as LCDs are less susceptible, and in most cases LCD image retention can be reversed.
The rate of image sticking depends on the image pattern, duration of fixed image, the temperature, and production variations.
Likewise, the rate of diffusion of the image sticking (recovery time) also depends on these factors.

- What Can Be Done about It?

The best way to avoid image burn-in is to limit the amount of static content on the display. Image sticking may be avoided by turning the display off periodically for a period between 2 to 4 hours.
To reduce the possibility of image retention, we recommend:
Displaying alternating black/white images for 2 to 4 hours
Using a screen saver when the touchscreen is not in use
Image retention caused by static (non-moving) images displayed for lengthy periods (image burn-in) is not covered under Elo warranty

Section 6 - Regulatory Information

Electrical Safety Information

Compliance is required with respect to the voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified herein will likely result in improper operation, damage to the equipment, or poses a fire hazard if the limitations are not followed.

There are no operator serviceable parts inside this equipment. There are hazardous voltages generated by this equipment which constitute a safety hazard. Service should be provided only by a qualified service technician.

Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment to mains power.

Agency Certifications

The following certifications and marks have been issued or declared for this product:

- UL, FCC (US) – Class B
- cUL, IC (Canada)
- CB (International Safety)
- CE (Europe) – Class B
- UKCA (UK)
- VCCI (Japan)
- RCM (Australia)
- China RoHS

Emissions and Immunity Information

Notice to Users in the United States: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.
Changes or modifications not expressly approved by the party responsible for compliance could void the user' s authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits of Class B for all model digital devices, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to the radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
This equipment should be installed and operated to ensure a minimum of 20 cm space for any person.

Notice to Users in Canada for IC compliance: This equipment complies with the Class B for radio noise emissions from digital apparatus as established by the Radio Interference Regulations of Industrial Canada.
CAN ICES-003(B) / NMB-003(B)
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement
This equipment complies with IC RSS-102 radiation exposure limit set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Déclaration d'exposition à la radiation : Cet équipement respecte les limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et mis en marche à une distance minimale de 20 cm qui sépare l'élément rayonnant de votre corps.
L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.
les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Operation shall be limited to indoor use only.
Le fonctionnement doit être limité à une utilisation en intérieur uniquement.

Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

Notice to Users in the European Union: Use only the provided power cords and interconnecting cables provided with the equipment. The substitution of provided cords and cabling may compromise electrical safety or CE Mark Certification for emissions or immunity as required by the following standards:
This Information Technology Equipment (ITE) is required to have a CE Mark on the Manufacturer's label which means that the equipment has been tested to the following Directives and Standards: This equipment has been tested to the requirements for the CE Mark as required by EMC Directive 2014/30/ EU as indicated in European Standard EN 55032 Class B and the Low Voltage Directive 2014/35/EU as indicated in European Standard EN 62368-1.
General Information to all Users:
This equipment generates, uses, and can radiate radio frequency energy. If not installed and used according to this manual the equipment may cause interference with radio and television communications. There is, however, no guarantee that interference will not occur in any particular installation due to site-specific factors.

1. In order to meet emission and immunity requirements, the user must observe the following:
    a. Use only the I/O cables provided to connect this digital device with any computer.
    b. To ensure compliance, use only the provided manufacturer's approved line cord.
    c. The user is cautioned that changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

2. If this equipment appears to cause interference with radio or television reception, or any other device:
    a. Verify as an emission source by turning the equipment off and on. If you determine that this equipment is causing the interference, try to correct the interference by using one or more of the following measures:
        i. Move the digital device away from the affected receiver.
        ii. Reposition (turn) the digital device with respect to the affected receiver.
        iii. Reorient the affected receiver's antenna. Plug the digital device into a different AC outlet so the digital device and the receiver are on different branch circuits.
        iv. Disconnect and remove any I/O cables that the digital device does not use. (Unterminated I/O cables are a potential source of high RF emission levels.)
        v. Plug the digital device into only a grounded outlet receptacle. Do not use AC adapter plugs. (Removing or cutting the line cord ground may increase RF emission levels and may also present a lethal shock hazard to the user.)

If you need additional help, consult your dealer, manufacturer, or an experienced radio or television technician.

TAIWAN BSMI

設備名稱：觸控一體機，型號（型式）：ESY14I2A						
單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr6+)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑膠零件	O	O	O	O	O	O
金屬零件	O	O	O	O	O	O
線纜和電纜組件	—	O	O	O	O	O
LCD 面板	—	O	O	O	O	O
觸控式螢幕面板	—	O	O	O	O	O
PCBA 組件	—	O	O	O	O	O

備考 1.〝超出 0.1 wt %〞及〝超出 0.01 wt %〞係指限用物質之百分比含量超出百分比含量基準值。

Note 1: "Exceeding 0.1 wt %" and "exceeding 0.01 wt %" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3. "－" 係指該項限用物質為排除項目。

Note 3: The "–" indicates that the restricted substance corresponds to the exemption.

警語

- 使用過度恐傷害視力。
- 注意事項:
  i. 使用 30 分鐘請休息 10 分鐘。
  ii. 未滿 2 歲幼兒不看螢幕，2 歲以上每天看螢幕不要超過 1 小時。

China RoHS

根据中国 RoHS 法规《电器电子产品有害物质限制使用管理办法》，本节将列出本产品可能含有的有害物质的名称和含有信息。

产品中有害物质的名称及含有信息表

部件名称	有害物质									
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴联苯醚 (PBDE)	邻苯二甲酸二（2-乙基）已酯（DEHP)	邻苯二甲酸丁基苄酯（BBP)	邻苯二甲酸二正丁酯（DBP)	邻苯二甲酸二异丁酯（DIBP)
塑料部件	O	O	O	O	O	O	O	O	O	O
金属零件	O	O	O	O	O	O	O	O	O	O
电线和电缆组件	X	O	O	O	O	O	O	O	O	O
液晶显示面板	X	O	O	O	O	O	O	O	O	O
PCBA 印刷线路板	X	O	O	O	O	O	O	O	O	O
玻璃外罩	O	O	O	O	O	O	O	O	O	O

注 1：O：表示该有害物质在该部件所有均质材料中的含量均不超出电器电子产品有害物质限制使用国家标准要求。

X：表示该有害物质至少在该部件的某一均质材料中的含量超出电器电子产品有害物质限制使用国家标准要求。

注 2：以上未列出的部件，表明其有害物质含量均不超出电器电子产品有害物质限制使用国家标准要求。

标志说明

(1) 根据 SJ/T11364 的要求，电器电子产品若标有以下有害物质限制使用标识，则表明用户按照产品说明正常使用时，此产品中含有的有害物质不会发生外泄或突变，在 10 年内不会对环境造成严重污染或对人身、财产造成严重损害

(2) 绿色产品标识。

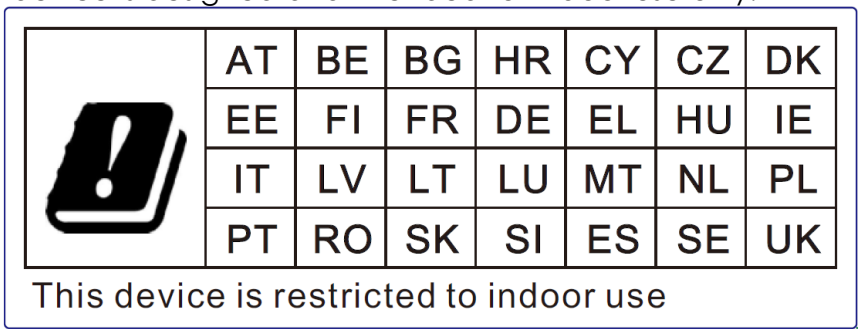
(3) 《废弃电器电子产品回收处理管理条例》提示性说明

为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。

Radio Equipment Directive

Elo hereby declares that the radio equipment type, Touch All-in-One Computer ESY14I2A, is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address: www.elotouch.com Hereby, Elo Touch Solutions, Inc. declares that the radio equipment type Touch All-in-One Computer ESY14I2A is in compliance with the Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address: www.elotouch.com

This device is designed and intended for indoor use only.



Operation frequency and radio-frequency power are listed as below:

All operational modes:

The adapter (65W) shall be installed near the equipment and shall be easily accessible.

2.4GHz: 802.11b, 802.11g, 802.11n-20, 802.11n-40, 802.11ax-20, 802.11ax-40, Bluetooth

5GHz: 802.11a, 802.11ac-20, 802.11ac-40, 802.11ac-80, 802.11ac-160, 802.11ax-20, 802.11ax-40, 802.11ax-80, 802.11ax-160

6GHz: 802.11ax-20, 802.11ax-40, 802.11ax-80, 802.11ax-160

The frequency and the maximum transmitted power in EU and UK are listed below:

2400-2485MHz: 20.17 dBm

5180-5240MHz: 22.91 dBm

5260-5320MHz: 21.32 dBm

5500-5720MHz: 22.63 dBm

5745-5825MHz: 22.97 dBm

5945-6425MHz: 22.08 dBm

ECC/DEC/ (04)08:

The use of the frequency band 5 150-5 350 MHz is restricted to indoor operation because of the protection requirements of satellite services. In all EU Member States, EFTA States (IS, LI, NO, CH), TR and UK(NI), operation in the 5945-6425 MHz band is also restricted to indoor use only.

EC R&TTE Directive EU Directive 2014/53/EU of the European Parliament and of the Council of 16 April 2014 on the harmonization of the laws of the Member States relating to making available on the market of radio equipment and repealing Directive 1999/5/EC Text with EEA relevance.

Identification marks the relevant technical documentation is held at: Elo Touch Solutions, Inc. 670 N. McCarthy Boulevard Suite 100 Milpitas, CA 95035 USA

USA FCC ID: RBWESY14I2A
Canada IC ID: 10757B-ESY14I2A

Waste Electrical & Electronic Equipment Directive (WEEE)

This product should not be disposed of with household waste. It should be deposited at a facility that enables recovery and recycling.
Elo has put in place recycling arrangements in certain parts of the world. For information on how you can access these arrangements, please visit www.elotouch.com/e-waste-recycling-program/.

Replace the battery with same type only. Improper replacement of battery may cause in risk of burns, fire, and explosions. Dispose the battery according to local regulations. Risk of fire and burns if improperly handled. Do not open and crush, heat above 60˚ C / 140˚ F or incinerate. If there is a serious swelling of the battery, do not continue using.

Energy Star

14in E-Series devices can meet Energy Star 8.0 requirements.



Energy Star is a program run by the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that promotes energy efficiency.
This product qualifies for ENERGY STAR in the "factory default" settings and this is the setting in which power savings will be achieved.
Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating.
For more information on the ENERGY STAR program, refer to energystar.gov

Cyber Security Notice

- **Important Security Advisory – Screen Lock Not Set**

  This device, when operating in GMS Mode or Android Home mode, allows a user to configure the system so that no access control mechanism is required (e.g.,password/PIN/pattern to access OS)

- **Recommended Action:**

  It is strongly recommended that users configure a screen lock immediately after initial device setup to ensure an adequate level of protection.

  To configure the screen lock:
  1. Open the "Settings" application -> Navigate to "Security" or "Lock screen"
  2. Select a secure screen lock method (e.g., PIN, pattern, or password)
  3. Confirm the configuration and test for correct functionality

  Users operating this device in a professional or regulated environment should consult their IT or security administrator for compliance with internal security policies.

Section 7 - Warranty Information

For warranty information, go to http://support.elotouch.com/warranty/

www.elotouch.com

Visit our website for the latest

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To find out more about our extensive range of Elo Touch solutions, go to **www.elotouch.com**, or call the office nearest you.

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