

May 14<sup>th</sup>, 2026

Product Manager: Zach Alizadeh-Fard

Product Management Bulletin

Number: 000-821

## Transition Notice: Android Gen 4 Value Products



### Product Information

Please be advised that the Android Gen 4 value product lines including I-Series 4, I-Series 4 Slate, Backpack 4, and EloPOS Z30, are being discontinued and transitioned to the upgraded Gen 5 models. The new models feature a powerful Qualcomm 6490 processor, support from Android 14 through Android 18, and WiFi 6E connectivity. While we work to minimize product changes, they are needed from time to time. When this occurs, we try to offer a suitable replacement product with equal or better specifications.

### Inventory and Ordering Information

- Remaining inventory will be available on a first-come, first-served basis.
- Last time buy orders will be accepted through **September 1st, 2026** with last time ship to be completed by **January 1st, 2027**.
- Please check with your distribution partner(s) for their current inventory levels.
- Recommended replacement parts may not be electrically or mechanically identical to the discontinued product.

### Part Numbers

| Transitioning Part Number | Transitioning Marketing Description   | Replacement Part Number | Replacement Marketing Description   |
|---------------------------|---|-------------------------|---|
| E390647                   | Elo I-Series 4 VALUE, Android 10 with GMS, 10.1-inch, 1280 x 800 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black | E539154                 | Elo 10.1-inch I-Series 5 STANDARD, Android 14 with GMS, 1920 x 1200 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Black |
| E792262                   | Elo I-Series 4 VALUE, Android 12 with GMS, 10.1-inch, 1280 x 800 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black |                         |   |

## Part Numbers Cont'd

| Transitioning Part Number | Transitioning Marketing Description  | Replacement Part Number | Replacement Marketing Description  |
|---------------------------|--|-------------------------|--|
| E411643                   | Elo I-Series 4 VALUE, Android 10 with GMS, 10.1-inch, 1280 x 800 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, White  | E539346                 | Elo 10.1-inch I-Series 5 STANDARD, Android 14 with GMS, 1920 x 1200 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, White  |
| E391032                   | Elo I-Series 4 VALUE, Android 10 with GMS, 15.6-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black | E540294                 | Elo 15.6-inch I-Series 5 STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Black  |
| E792461                   | Elo I-Series 4 VALUE, Android 12 with GMS, 15.6-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black |                         |  |
| E412421                   | Elo I-Series 4 VALUE, Android 10 with GMS, 15.6-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, White | E540494                 | Elo 15.6-inch I-Series 5 STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, White  |
| E391414                   | Elo I-Series 4 VALUE, Android 10 with GMS, 21.5-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black | E541463                 | Elo 21.5-inch I-Series 5 STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Black  |
| E792655                   | Elo I-Series 4 VALUE, Android 12 with GMS, 21.5-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Black |                         |  |
| E413211                   | Elo I-Series 4 VALUE, Android 10 with GMS, 21.5-inch, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, White | E541651                 | Elo I-Series 5 STANDARD, Android 14 with GMS, 21.5-inch, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, White |

Elo reserves the right to change or update, without notice, any information contained herein; to change, without notice, the pricing, availability, design, construction, materials, processing or specifications of any products; and to discontinue or limit production or distribution of any products. Elo and the Elo logo are trademarks of Elo Touch Solutions, Inc., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners. © 2026 Elo Touch Solutions, Inc. All rights reserved.

## Part Numbers Cont'd

| Transitioning Part Number | Transitioning Marketing Description  | Replacement Part Number | Replacement Marketing Description  |
|---------------------------|--|-------------------------|--|
| E392786                   | Elo I-Series 4 Slate 15.6-inch Full HD - VALUE, Android 10 with GMS, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Gray     | E540697                 | Elo 15.6-inch I-Series 5 Slate STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Gray       |
| E392977                   | Elo 15.6-inch Full HD EloPOS Z30 - VALUE, Android 10 with GMS, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Gray, w/o CFD  | E543398                 | Elo 15.6-inch EloPOS Z30 - STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Gray, w/o CFD  |
| E482746                   | Elo 15.6-inch Full HD EloPOS Z30 - VALUE, Android 10 with GMS, 1920 x 1080 display, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, Projected Capacitive 10-touch, Clear, Wi-Fi, Ethernet, Bluetooth 5.0, 5MP Camera, EloView compatible, Gray, with CFD | E543591                 | Elo 15.6-inch EloPOS Z30 - STANDARD, Android 14 with GMS, 1920 x 1080 display, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, Projected Capacitive 10-touch, Wi-Fi, Ethernet, Bluetooth 5.2, 8MP Camera, EloView compatible, Gray, with CFD |
| E393754                   | Elo Backpack 4 VALUE, Android 10 with GMS, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, HDMI and USB-C out, Wi-Fi, Ethernet, Bluetooth 5.0, EloView compatible, Black   | E620713                 | Elo Backpack 5 STANDARD, Android 14 with GMS, Qualcomm 6490 Octa-Core Processor, 8GB RAM, 64GB Flash, HDMI and USB-C out, Wi-Fi, Ethernet, Bluetooth 5.2, EloView compatible, Black  |
| E792849                   | Elo Backpack 4 VALUE, Android 12 with GMS, Rockchip 3399 Processor, 4GB RAM, 32GB Flash, HDMI and USB-C out, Wi-Fi, Ethernet, Bluetooth 5.0, EloView compatible, Black   |                         |  |

## Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

### Americas

Toll 800-ELO-TOUCH  
Tel +1 408 597 8000  
[EloSales.NA@elotouch.com](mailto:EloSales.NA@elotouch.com)  
[www.elotouch.com](http://www.elotouch.com)

### Europe (EMEA)

Tel +32 16 930 136  
[EMEA.Sales@elotouch.com](mailto:EMEA.Sales@elotouch.com)  
[www.elotouch.eu](http://www.elotouch.eu)

### Asia Pacific

Tel +86 (21) 3329 1385  
[EloAsia@elotouch.com](mailto:EloAsia@elotouch.com)  
[www.elotouch.com.cn](http://www.elotouch.com.cn)

Elo reserves the right to change or update, without notice, any information contained herein; to change, without notice, the pricing, availability, design, construction, materials, processing or specifications of any products; and to discontinue or limit production or distribution of any products. Elo and the Elo logo are trademarks of Elo Touch Solutions, Inc., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners. © 2026 Elo Touch Solutions, Inc. All rights reserved.